



Highlights

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Council Five-Year Summary

	Unit	1999/00	2000/01	2001/02	2002/03	2003/04
Operating Surplus / (Deficit)	\$000's	986	1,683	893	516	5,219
Equity	\$000's	401,621	401,848	454,508	531,437	574,354
Working Capital*	\$000's	7,272	7,364	7,240	6,922	10,836
Operating cash	\$000's	4,103	3,077	2,691	2,602	8,314
External Debt	\$000's	5,330	5,325	5,358	5,393	10,469
Roading Dig-outs	m ² 000's	21	17	9	2	4
Resealing	km	101	97	86	101	95.3
Maintenance Aggregate	m ³ 000's	30	28	21	20	27
Water Tabling	km	300	200	186	301	113
Building Consents (average time to process)	days	3	1	1	1	1

(* excludes loans in the long term financial plan that are to be refinanced)

Customer Survey

Specifications

National Research Bureau Ltd (NRB) conducted the 2004 survey. Interviews were carried out in June/July 2004.

Methodology

All interviews were conducted by phone. The relevant telephone directories were used as the sample source, with every xth number being selected. Quota sampling was used to ensure even gender balance, and to stratify according to area. Respondent selection within the household was randomised.

No attempt was made to interview respondents that do not possess a phone, or are unlisted in the local directories.

Comparisons with Peer Group and National Averages

Comparisons for individual services and activities are shown in the relevant sections of the Statements of Service Performance and Cost of Services.

Other comparisons are shown in the following table:

Satisfaction With	Compared with Peer Group Tararua is	Compared with National Average Tararua is
The way rates are spent	Above average	Slightly below average
Performance of Council staff	Slightly below average	Slightly below average
The information supplied to the public	Above average	Above average
Consultation	Similar	Similar

2003/2004 Capital Development Programme

The capital development programme included three categories as follows:

- Projects completed during the year
- Projects commenced but not completed by 30 June 2004
- Projects budgeted but not started during the year.

Budget figures include 2003/04 Annual Plan budgets, prior year's budgets and prior year's unspent budgets. Details of the programme follow:

Projects Completed During the Year

	Actual \$000's	Budget \$000's
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Roading

Traffic Services Improvements	9	10
Street Lighting Improvements ⁽¹⁾	17	12
Pavement Improvements ⁽¹⁾	74	0
Kaitawa Ridge Road ⁽²⁾	13	0

Community Buildings

Woodville Community Centre - kitchen upgrade	4	3
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Housing

Tenancy Contribution ⁽¹⁾	17	0
Pahiatua ⁽¹⁾	17	0

Library

Purchase of Trust Assets ⁽³⁾	650	0
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Parks and Reserves

Woodville Recreation Ground Fence	5	7
Woodville Fountaine Square Fence	6	7
Pahiatua Playground Matting ⁽⁴⁾	0	10

Sewerage Schemes

Dannevirke Treatment Plant Upgrade	3,650	3,478
Pahiatua Crewe Street Main Extension ⁽⁵⁾	13	0

Cemeteries

Pahiatua Cemetery Berm ⁽²⁾	2	0
	Actual \$000's	Budget \$000's

Emergency Management

Computer Software	3	0
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Animal Control

Dannevirke Pound Floor	7	6
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Administration Buildings

Security Systems ⁽⁵⁾	1	0
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Total	4,488	3,533
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	Actual \$000's	Budget \$000's
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Made up of:

Previous Annual Plans	1,990	1,992
From 2003/2004 Annual Plan	1,537	1,541
Council Authorised Transfer from Operational and Renewal	762	
Additional Council Authorised	199	

Total	4,488	3,533
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Funding

The above expenditure was funded from the following sources:

	Actual \$000's	Budget \$000's
• Transfund New Zealand Subsidy	58	11
• Rates	571	44
• Gifted Asset	13	0
• Loans	3,846	3,478
Total	4,488	3,533

Notes

- (1) Operational budget and renewal budget transferred to cover capital expenditure.
- (2) Council additional authorised project to be funded by external grant.
- (3) Council purchased the library assets (buildings book stock etc.) from the Tararua District Library Trust. The trust used this money to pay for the library services provided by the Council during 2003/04.
- (4) This project was completed in June 2003 and the expenditure was reported in the previous Annual



Report.

(5) Council approved expenditure.

Projects Commenced but not Completed by 30 June 2004

	Actual \$000's	Budget \$000's
Roading		
Minor Safety Improvements ⁽⁶⁾	252	335
Makomako Road Passing Lanes ⁽⁶⁾	15	250
Tyndall/Pitt Streets Sealing ⁽⁶⁾	6	20
Parks and Reserves		
Pahiatua Recreation Reserve - Multi Sports Upgrade ⁽⁶⁾	71	200
Sewerage Schemes		
Eketahuna Effluent Quality Improvement ⁽⁷⁾	3	246
Woodville Effluent Quality Improvement ⁽⁷⁾	14	316
Pahiatua Effluent Quality Improvement ⁽⁷⁾	8	2
Pongaroa Resource Consent ⁽⁸⁾	3	10
Stormwater		
Dannevirke High Street Control ⁽⁶⁾	120	239
Pahiatua Centre Drain Upgrade ⁽⁶⁾	186	238
Rural Fire		
Te Uri Fire Shed ⁽⁹⁾	0	15
Administration Buildings		
Dannevirke Civic Centre ⁽¹⁰⁾	1	0
Economic Development		
Pahiatua Princess Street Subdivision ⁽¹¹⁾	20	303
Waste Management		
Waste Disposal Investigations ⁽¹²⁾	6	100
Water Supplies		
Dannevirke Resource Consent ⁽¹³⁾	7	0
Pahiatua Resource Consent ⁽¹³⁾	12	0

Woodville Resource Consent ⁽¹³⁾	11	0
Total	735	2,274

	Actual \$000's	Budget \$000's
Made up of:		
Previous Annual Plans	164	561
From 2003/2004 Annual Plan	541	1,713
Council Authorised Transfer from Operational	30	
Total	735	2,274

Funding

The above expenditure was funded from the following sources:

	Actual \$000's	Budget \$000's
• Rates	160	476
• Transfund New Zealand Subsidy	154	204
• Special Funds	20	453
• Loans	401	1,141
Total	735	2,274

Notes

(6) Damage caused by flooding in February 2004 has delayed the completion of these projects.

(7) Council has requested that a combined sewage treatment facility be investigated for the three southern towns prior to a resource consent assessment of environmental effects being completed.

(8) An assessment of environmental effects is currently being prepared.

(9) A contract has been let for this project; however due to other commitments the builder has not been able to commence work.

(10) Scheme plans have been prepared for building alterations.

(11) Design has been completed; however land purchase discussions are still underway with adjoining landowners.

(12) Council has been working with Waste Wairarapa to try and provide a regional approach to future waste

disposal. This work will be ongoing for some time.

⁽¹³⁾ Recategorised as capital from operating, consent still in process.

Projects Budgeted but not Started During the Year

	Actual \$000's	Budget \$000's
Community Buildings		
Pahiatua Centennial Stadium - roller door ⁽¹⁴⁾	0	5
Parks & Reserves		
Eketahuna Domain Carpark ⁽¹⁵⁾	0	8
Sewerage Schemes		
Woodville Fergusson Street ⁽¹⁶⁾	0	30
Total	0	43

Funding

The above budgets will be funded from the following sources when expended:

	Actual \$000's	Budget \$000's
• Rates	0	13
• Loans	0	30
Total	0	43

Notes

⁽¹⁴⁾ Project cancelled as the Bush Multisports Trust who is taking over the running of this facility do not require the work done.

⁽¹⁵⁾ The contract has been let, however damage caused by flooding in February 2004 has delayed the completion of this project.

⁽¹⁶⁾ Damage caused by flooding in February 2004 has delayed the completion of this.



2003/2004 Capital Renewal Programme

The capital renewal programme included three categories as follows:

- Projects completed during the year
- Projects commenced but not completed by 30 June 2004
- Projects budgeted but not started during the year.

Budget figures include 2003/04 Annual Plan budgets, prior year's unspent. Details of the programme follow:

Projects Completed During the Year

	Actual \$000's	Budget \$000's
Roading		
Pavement Replacement ⁽¹⁾	73	427
Traffic Services Replacement	145	155
Maintenance Chip Seals	1,518	1,580
Housing		
Tenancy Contribution ⁽²⁾	18	0
Dannevirke Urban ⁽²⁾	13	0
Woodville ⁽²⁾	4	0
Swimming Pools		
Eketahuna Pool Surrounds ⁽³⁾	19	11
Parks and Reserves		
Dannevirke Domain	4	5
Library		
Books ⁽⁴⁾	102	100
Computer software, plant and furniture	9	10
Water Supplies		
Norsewood main Replacement	4	5
Community Buildings		
Dannevirke Town Hall – interior decoration ⁽²⁾	19	15
Pahiatua Centennial Stadium ⁽²⁾	3	0

Actual
\$000's

Budget
\$000's

Administration

Plant Replacement	61	55
Dannevirke Aerodrome path ⁽²⁾	5	0
Animal Control – kennel replacement ⁽²⁾	11	6
Total	2,008	2,369

Made up of:

Previous Annual Plans	20	20
From 2003/2004 Annual Plan	1,921	2,349
Council Authorised Transfer from Operational & Developments	67	
Total	2,008	2,369

Funding

The above expenditure was funded from the following sources:

	Actual \$000's	Budget \$000's
• Transfund New Zealand Subsidy	1,059	1,319
• Depreciation Reserve	862	1,011
• Rates	79	39
• Gifted Asset	8	0
Total	2,008	2,369

Notes

⁽¹⁾ Surplus budget transferred to capital development budget.

⁽²⁾ Operational budget transferred to cover capital expenditure.

⁽³⁾ Grant of \$6,000 was received to meet some of the additional cost and the rest was funded by operational budget transfer to cover capital expenditure.

⁽⁴⁾ Donations totalling \$2,299 for new books were received from the public.

Projects Commenced but not Completed by 30 June 2004

	Actual \$000's	Budget \$000's
Roading		
Area Wide Pavement Treatment ⁽⁵⁾	733	1,685
Drainage Control ⁽⁵⁾	11	60
Footpaths		
Footpath Resealing – all towns ⁽⁵⁾	333	403
Community Buildings		
Pahiatua Cultural Centre – painting ⁽⁶⁾	9	11
Sewerage Schemes		
Pahiatua Mains Replacement ⁽⁵⁾	148	318
Water Supplies		
Pahiatua Mains ⁽⁵⁾	177	182
Administration		
Computer Equipment & Software Replacement ⁽⁷⁾	160	268
Motor Vehicle ⁽⁸⁾	87	168
Total	1,658	3,095
Made up of:		
Previous Annual Plans	831	973
From 2003/2004 Annual Plan - Capital	827	2,122
Total	1,658	3,095

Funding

The above expenditure was funded from the following sources:

	Actual \$000's	Budget \$000's
• Transfund NZ Subsidy	454	1,064
• Depreciation Reserve	871	1,628
• Loans	333	403
Total	1,658	3,095

Notes

- ⁽⁵⁾ Damage caused by flooding in February 2004 has delayed the completion of these projects.
- ⁽⁶⁾ Contractor is on site and the work will be completed early in the new financial year.
- ⁽⁷⁾ Further computer replacements to be undertaken during 2004/05.
- ⁽⁸⁾ Four vehicles were purchased in 2003/04. The remaining replacements will be completed in 2004/05.

Projects Budgeted but not Started During the Year

	Budget \$000's
Roading	
Seal Rehabilitation ⁽⁹⁾	381
Street Lighting ⁽¹⁰⁾	14
Sewerage Schemes	
Dannevirke Mains Replacement ⁽¹⁰⁾	100
Total	495

Funding

The above budgets will be funded from the following sources when expended:

	Budget \$000's
• Transfund New Zealand Subsidy	257
• Depreciation Reserve	238
Total	495

Notes

- ⁽⁹⁾ The projects proposed did not meet Transfund New Zealand's requirements to be funded as rehabilitation work and will now be completed as Area Wide Pavement Treatment. The funding budgeted under seal rehabilitation will not be used and becomes surplus.
- ⁽¹⁰⁾ Damage caused by flooding in February 2004 has delayed the completion of these projects.

