



Statements of  
**Service Performance**

## Groups of Activities

One of the purposes of local government is to contribute towards furthering community outcomes that promote the social, economic, environmental and cultural wellbeing of its people and communities.

To this end, the Tararua District Council has allocated its services between four groups of activities. Note that some services relate to more than one group of activities, however for simplification, they have been listed within the group of activities they primarily relate to. These four groups of activities are:

### Group: Leadership

Representation

### Group: Building Communities

Cemeteries

Community Buildings

Community Support

Emergency Management

Footpaths

Housing

Libraries

Parks and Reserves

Public Conveniences

Service Centres

Swimming Pools

### Group: Supporting the Economy

Commercial Property

Economic Development

Roading

Information Centre - i-Site

### Group: Protecting the Environment

Environmental Regulatory Services

Sewerage

Solid Waste Management

Stormwater Drainage

Water Supplies

The following section provides an overview of each activity within the groups.

There was no Community Survey conducted this year. When considering the performance of each activity against the objectives set in the LTCCP there is, therefore, no measurement relating to the satisfaction levels.

## Community Outcomes

For the 2004/14 Community Plan, ten community outcomes were identified using a wealth of information held by the Council, obtained from earlier consultation on a variety of Council plans, annual community surveys, and consultation with community boards and community committees. This information was analysed and used to compile a picture of how Tararua residents wanted their community to be. This material was further consulted on through a survey in the Bush Telegraph and through subsequent discussions with the community boards and community committees. The ten community outcomes identified were:

#### Economic Wellbeing

- More employment opportunities
- A high standard of infrastructure, e.g. roading, water supplies

#### Environmental Wellbeing

- Townships with an attractive appearance
- Reduced waste, and more recycling
- Animal and plant pests under control
- Better natural and built environment

#### Social and Cultural Wellbeing

- A caring safe and friendly community
- Access to excellent local health, education and training services
- More recreational and economic opportunities for young people
- Community unity and cooperation

### Council's Role in Achieving the Community Outcomes

The Council contributes to the community outcomes in a number of ways; as a provider, funder, regulator, promoter and facilitator, advocate and monitor. It helps the Tararua district achieve its desired quality of life by maintaining current levels of service, taking an increased leadership role in community issues, and enhancing relationships with local, regional and national service providers.

### Community Outcomes Engagement

During the latter part of 2004 and early 2005, the Council undertook a comprehensive engagement process with the community to identify and prioritise outcomes for the present and future social, economic, environmental and cultural wellbeing of the Tararua district. Six community outcomes were identified and prioritised by the community, resulting in the publication of a Council paper in May 2005 entitled "Tararua District Community Outcomes". These latest outcomes will form the basis of the next 2006 Community Plan.

# Leadership

## Activities Within this Group

Representation

### Reason for Council's Involvement

The Mayor and Councillors are the democratically elected representatives of the Tararua District. The Council derives its power to govern through the provisions of the Local Government Act 2002. Tararua has two community boards; Dannevirke and Eketahuna. The Pahiatua Community Board was disestablished at the expiration of the electoral term in 2004.

One of the requirements of the Act is for the Council to facilitate the community in identifying its desired outcomes for its social, economic, environmental and cultural wellbeing. The community is responsible for the achievement of the identified community outcomes. However, the Council will give consideration to the desired outcomes in its decision-making processes and will contribute towards the delivery of the outcomes where feasible. The community's progress towards achieving those outcomes will be monitored and reported by Council.

## Key Issues

### Representation

Under the new powers of general competence devolved to local authorities by central government, the Council may face increasing pressure in the forthcoming years to deliver additional levels of service despite the district's declining population with fewer people able to pay for them.

Strong relationships with central government and its agencies, other local authorities, Maori, and private and voluntary sector organisations and the community will be developed to facilitate the identification of a set of outcomes desired by the community for inclusion in the 2006-2016 Community Plan.

The current Council has suggested that the incoming Council (October 2004) consider undertaking a rating review in time to be included in the next Community Plan for 2006/07.

### Service Levels

The Council comprises the Mayor and eight councillors elected across two wards. Their primary role is to represent the interests of the community, and provide overall leadership and policy direction.

Tararua has two community boards; Dannevirke and Eketahuna. Their role is to represent and act as advocates in the interests of their communities, and to undertake any responsibilities delegated to them by the Council.

The Council will build relationships with key players within the community, including central government, Maori, and the business and voluntary sector, to develop plans of action to promote community wellbeing.

The Council will integrate the community outcomes into key strategic planning documents. In some instances where the identified outcomes are beyond the scope of the Council, the Council will represent and act as advocate on behalf of the community, on issues that are of importance to the community.

The council will monitor and report on the community's progress towards the achievement of community outcomes.

## Performance Against Objectives

### Performance Target

- 100% compliance with all statutory requirements and Council policy relating to community consultation.
- Services provided within budget.

### Achievement

All statutory requirements were met. The Annual Plan was adopted on 15 June 2005 after completion of the special consultative process. Community consultation was undertaken throughout the year on other matters, e.g. Akitio Reserves Management Plan, Dog Control Policy, Speed Limits Bylaw, Assessment of Water and Sanitary Services.

Representation costs were slightly in excess of the budget provision due to remuneration costs being higher than anticipated. The level of remuneration, which was set by the Higher Salaries Commission, was not known at the time of setting the budget.

## Statement of Cost of Services

### Leadership

For the Year Ended 30 June 2005

2003/04 Actual \$000's		2004/05 Actual \$000's	2004/05 Plan \$000's
	<b>Operating Expenditure</b>		
811	Local Government Representation	993	944
<b>811</b>	<b>Expenditure excluding extra Depreciation</b>	<b>993</b>	<b>944</b>
2	Extra Depreciation	(7)	-
<b>813</b>	<b>Total Expenditure</b>	<b>986</b>	<b>944</b>
	<b>Operating Revenue</b>		
-	Local Government Representation	43	21
-	<b>Total Revenue</b>	<b>43</b>	<b>21</b>
	<b>Operating Surplus/(Deficit)</b>		
(811)	Local Government Representation	(950)	(923)
(2)	Extra Depreciation	7	-
<b>(813)</b>	<b>Total Operating Surplus/(Deficit)</b>	<b>(943)</b>	<b>(923)</b>
	<b>Non Operating Expenditure</b>		
-	Capital Development	-	-
-	Capital Renewal	-	8
-	Loan Repayment	-	-
15	Transfer to Reserve	17	-
-	Items not funded	(4)	(4)
-	Investment	-	-
<b>828</b>	<b>Net Cost of Services</b>	<b>956</b>	<b>927</b>
	<b>Funded by</b>		
874	Rates	898	903
-	Loans raised	-	-
-	Transfer from Reserves	32	24
(46)	Cash (Surplus)/Deficit	26	-
-	Realisation of Investments	-	-
<b>828</b>	<b>Total Funds Provided</b>	<b>956</b>	<b>927</b>

# Building Communities

## Activities Within this Group

Cemeteries  
Community Buildings  
Community Support  
Emergency Management  
Footpaths  
Housing  
Libraries  
Parks and Reserves  
Public Conveniences  
Service Centres  
Swimming Pools

## Reason for Council's Involvement

Supporting and strengthening the community is vital for the quality of life for the people who reside within the community. It promotes the district as an attractive place in which live, work and raise a family. All ten community outcomes identified by the community as contributing to the social, economic, environmental and cultural wellbeing of the community are represented in this group of activities.

## Key Issues

### Cemeteries

Development of further land for burials will be needed in Dannevirke in approximately 5-10 years, and sooner in Pahiatua. Spare land is available at Pahiatua but it may be necessary to use adjoining land owned by Council as the remaining cemetery land is very rocky.

### Community Buildings

There is duplication and under-utilisation of community buildings. In part this is due to the need to cater for the four main townships. It is Council's intention to sell non-strategic buildings, retain key buildings and increase their use.

The buildings are generally older and have high maintenance requirements. Some of them have accessibility problems such as the Concert Chamber in the Dannevirke Town Hall.

### Community Support

Demand for community support is expected to increase. Council is actively seeking alternative funding for parts of this activity from various sources, including central government.

### Emergency Management

Some parts of the southern area of the district do not have Council support for rural fire fighting and rely on the New Zealand Fire Service. Volunteer fire fighters are also becoming scarce.

As forests mature and/or more are planted, the national Rural Fire Management Code of Practice may require an increase in the levels of protection.

### Footpaths

An issue for Dannevirke is the extreme width of the footpaths; this came about when there was a gas works in the town and the by-product was used for sealing. (Streets are also very wide). This increases the cost of maintenance. The cost of narrowing the footpaths and replacing some of the area with grass is more than the simple maintenance cost.

There needs to be better coordination between Council contractors and Scanpower (and Telecom) so that services undergrounding is completed before upgrades of footpaths.

Some residents want to see improvements to main street footpaths, especially in Dannevirke, and also in Woodville and Pahiatua. Their expectations are for aesthetic improvements such as paving stones and gardens, rather than operational improvements. Work has been programmed for further upgrading work in Dannevirke's High Street business area.

### Housing

There is a high cost of administration as Council is providing above the minimum landlord services. The units were not originally set up adequately for the elderly e.g. with easy access to showers. Now that elderly are living independently for longer, changes are having to be made. Some of the units are getting old, and some components need replacing e.g. plumbing, windows, exterior claddings.

Demand is inconsistent over all locations, but currently the overall occupancy rate is 93.5%.

Central government has made housing a strategic asset, which means it cannot be sold without prior community consultation. Government has signalled an interest in local government becoming involved in social housing in the future i.e. housing for unemployed over 50 years old, and people with disabilities.

### Libraries

It will be necessary to implement the national guidelines to renew the aging book stock. Having the libraries situated on four separate sites imposes additional maintenance and operating expenses.

### Parks and Reserves

Because there is a big network of parks and reserves spread over a large area the spring grass growth often exceeds the contractors ability to control it. There is perception by some that local people could care for the parks better than the contractors. Vandals are a problem.

The district is well served with parks and reserves. There may be demands for walking tracks in established bush areas.

## Public Conveniences

In recent years all conveniences have been brought up to a high standard and public satisfaction has risen to an acceptable level. Work is progressing on finding a solution to a request to have a public convenience at Herbertville.

Many conveniences are closed at night due to vandalism. There is difficulty keeping them clean due to increased usage during holidays.

## Service Centres

The four service centres had their origins in 1989, at the time of amalgamation; each community retained their ability to be serviced from their local office.

The focus has changed geographically over the years. Dannevirke has become the primary service centre, Pahiatua has taken on the roles of second point of contact for the Council call centre and a social and community role, Woodville office also services the Consultancy unit of Council, and Eketahuna is run in conjunction with the library.

The number of service requests is static, and the cash-handling workload is decreasing as more people use electronic banking facilities and pay their rates in advance to take advantage of discounts.

## Swimming Pools

Reporting by the local management committees, who run the pools, is variable, despite the introduction of accountability for Council grants. The Dannevirke facility is managed by a professional organisation and governed by a trust; the other three facilities are managed by enthusiastic individuals mainly on a voluntary basis. The water quality in some pools is inadequate at times. New legislation requires a higher ratio of pool attendants that will increase the costs for the Wai Splash pool.

Although the pools are provided to users at a reasonable charge, there is considerable cost to Council of around \$250,000 per year.

## Service Levels

### Cemeteries

Burials and placement of ashes.

Lawns, gardens and paths associated with used cemeteries are maintained to standards acceptable to the community. There is adequate space available in each area for the required numbers of burials, though development of land will soon be needed in Dannevirke and Pahiatua.

Maintenance of the Pioneer cemeteries is minimal, involving adequate signage and the ability to identify who is buried in each cemetery.

Council contributes to the maintenance of six urupa within the district.

An electronic database is currently being compiled to better manage cemetery records.

## Community Buildings

The Council inherited a range of community buildings from the previous local authorities, including town halls, community centres and sports centres. They are used mainly for social and sporting events, and to a lesser extent, meetings.

## Community Support

Financial and advisory support is provided for:

- Management committees of 4 public swimming pools
- Pahiatua Carnival Park management committee
- A brass band and a pipe band that provide entertainment district-wide
- Five Information centres
- Five Mainstreet organisations
- A full-time sports and recreation co-ordinator in the district
- The Bush Multisports Trust
- Safer Community Council
- Contracts with Community Committees for specified services.
- Administration of the Heritage Policy Development Fund, and the Elite Sportsperson Fund.
- Provision of the Rural Rapid Numbering project.
- Community Boards Discretionary Funds.
- Pahiatua On Track (Inc.) and Woodville Districts' Vision.

## Emergency Management

### Rural Fire Control

There are four volunteer fire forces at Weber, Akitio, Herbertville and Te Uri. Council provides equipment and training for these forces to suppress vegetation fires in rural areas.

### Civil Defence

Coordination and control of the organisations and agencies involved in an emergency, aided by a network of volunteers. The emphasis is on the prevention of loss of life, rather than protection of property. The network is usually activated at a stage when the police are unable to control an emergency.

An emergency operating centre is maintained in Dannevirke, and a 24 hour service available when necessary. Teams are trained in welfare and rescue functions.

The operation is delivered under contract with City Enterprises, Palmerston North who assigns one full time staff member and support staff.

Council is a member of the Manawatu Wanganui Regional Emergency Management Group and is a participant in the Regional Civil Defence Plan. The annual Fire Plan is a local responsibility.

Council provides support and encouragement to ensure that the fire forces are adequately trained for both their own and the community's protection.

## Footpaths

Council aims to provide an adequate footpath on one side of every urban street. In reality most streets have an adequate footpath on both sides of each street. A recent \$1million catch-up in deferred maintenance has substantially raised customer satisfaction levels.

## Housing

Rental flats (95) – Low cost single-bedroom housing is provided, primarily for the elderly but also available to others if not occupied by elderly. Not means-tested.

Council acts as a good landlord with provision of help to tenants with tasks like changing lightbulbs, checking when tenants are absent. Lawns are mown under contract. Each time a tenant leaves the flat is assessed, and maintenance, repainting etc. completed.

Tenant contribution flats (12) – Occupiers pay 75% of a current valuation, which is then refunded when they leave. They also pay a weekly fee to cover maintenance of flat and grounds. These flats are larger and have two bedrooms.

## Libraries

In July 2003 the Council resumed responsibility for the library service, replacing the Tararua District Library Trust which had managed it since 1992. The four community libraries are run as a single, district-wide service. A borrowing fee of \$10 per user per year was introduced in 2003.

The service includes:

- Maintenance of print and non-print items for borrowing.
- Public internet access.
- Information and reference service for the public.
- Information and recreation resources for people with special needs, including large print and talking books.
- School holiday programmes.
- School visits in term-time.
- Summer reading program for children and young people.
- Library services available 6 days a week.
- Opening hours:

Dannevirke	Monday to Friday 9:00am-5:30pm Saturday 10:00am-1:00pm
Woodville	Tuesday and Thursday 2:00pm-5:00pm Wednesday and Friday 2:00pm-5:00pm and 6:30pm-8:00pm
Pahiatua	Monday to Friday 9:00am-5:00pm Saturday 10:00am-12:00pm
Eketahuna	Monday to Thursday 11:00am-12:30pm and 1:00pm-4:30pm Friday 11:00am-12:30pm and 1:00pm- 6:00pm

## Parks and Reserves

The Council manages 31 significant domains, 18 significant urban reserves, 8 significant rural reserves and many other small urban and rural reserves. It includes the provision of sports grounds, gardens, green areas, playgrounds, a wildlife area, for both active and passive recreation. Grounds, turf maintenance, and garden maintenance are done by contractors.

Council administers Ngapaeruru Reserve and Wahi Pai for DOC.

## Camping Grounds

The larger ones are run by management contract with custodians. The facilities are variable; 3 have cabins and powered sites, Woodville has powered sites. Freedom camping grounds are basic but have cold water and public toilets.

## Recreation Reserves

These are maintained to standards adequate for the sports that are played on them; different sports need different surfaces. Woodville Recreation Ground is a default ground for Palmerston North rugby in times of bad weather in the Manawatu.

## Parks

Attractive grounds with suitable gardens are provided. Most have some children's play equipment. Dannevirke Lower Domain has aviaries and a small deer facility.

## Others

Some areas are developed, others are in a natural state.

## Public Conveniences

Provide a clean, safe, accessible service for local people and travellers. Some facilities are only open in daylight hours, but each main town has one open 24 hours/day. Cleaning regime is increased in times of heavy usage, such as school holidays.

## Service Centres

Centres exist in the four main townships; the needs of the residents are serviced by providing a simple procedure to report service requests and make enquiries, whether by phone, email or in person. Council accounts can be paid at the centres.

Opening hours are:

Dannevirke	Monday to Friday 8:00am-5:00pm
Woodville and Pahiatua	Monday to Friday 8:00am-4:30pm
Eketahuna	Monday to Thursday 11:00am-12:30pm and 1:00pm-4:30pm Friday 11:00am-12:30pm and 1:00pm- 6:00pm

The service request system can be accessed through any of the centres or by telephone.

The after hours emergency service is accessed via the day time phone number of any service centre (24 hours).

## Swimming Pools

All outdoor pools are managed by local management committees under contract to Council. These pools are open only in summer, for 2 to 3 months depending on the weather for the season. They have varying opening hours.

Dannevirke – all year heated facility managed by Tararua Aquatic Community Trust (TACT).

## Performance Against Objectives

### Cemeteries

#### Performance Target

- 100% accuracy of burial records, based on number of complaints received.
- Services provided within budget.

#### Achievement

No complaints were received during the year.

Services were provided within budget.

### Community Buildings

#### Performance Target

- Increase in level of use of community buildings compared to previous year.
- Services provided within budget.

#### Achievement

There was a significant increase in the number of bookings made compared to the previous year, however, the usage (in hours) had decreased.

Services were provided within budget.

### Community Support

#### Performance Target

- All groups comply with the Council's Policy on Accountability for Council Grants.
- 10% of funding recipients audited on an annual basis.
- Services provided within budget.

#### Achievement

All groups complied with Council's policy on accountability. Annual reports received from all groups which received financial support.

10% of funding recipients were audited during the year by either an external auditor or by our internal auditor.

Services were provided within budget.

### Emergency Management

#### Performance Target

- All rural fires responded to within 30 minutes of notification as specified in the Rural Fire Code of Practice, measured by random sample.
- Provide civil defence education programmes to the community through at least three features in the local newspaper and visits to local schools each year.
- Services provided within budget.

#### Achievement

Achieved.

3 feature articles were published in local newspapers. No school visits were requested.

Services were provided within budget.

## Footpaths

### Performance Target

- Complaints regarding unsafe footpaths rectified within 7 days.
- Services provided within budget.

### Achievement

Only 26 complaints regarding unsafe footpaths were received during the year, and all the these were rectified within 7 days.

Services were provided within budget.

## Housing

### Performance Target

- At least 90% of tenants are 60 years of age or over.
- Achieve a 95% occupancy rate or higher for rental housing.
- Services provided within budget.

### Achievement

86% of the tenants were aged 60 or over. An additional 5% were income-tested beneficiaries.

An occupancy rate of 97% was achieved.

Services were provided within budget.

## Libraries

### Performance Target

- At least 40% of residents are registered as members of the library.
- Purchase 300 new books per annum per 1000 head of population.
- Increase in number of items borrowed compared with previous year.
- Increase in percentage of registered library members who are active borrowers compared to previous year.
- Services provided within budget.

### Achievement

52% of residents were registered as members, an increase on the previous year which was 49%.

A total of 5632 books were purchased during the year, representing 316 items per 1000 residents.

This was not achieved. There was a small reduction in the number of items borrowed of 803; this represents a 0.5% reduction.

The national trend is for a significant reduction in the number of borrowed items.

This has been achieved. There has been a 7.5% increase over the previous year.

Services were provided within budget.

## Parks and Reserves

### Performance Target

- 95% of sports fields meet the standards agreed with sports codes.
- Conduct monthly safety inspections of playground equipment.
- Services provided within budget.

### Achievement

Adverse weather conditions caused an increased number of cancellations of events and/or closures of grounds. There were no grounds that were below the standards agreed with sports codes.

All playground equipment was inspected monthly.

Services were provided within the overall budget.

## Public Conveniences

### Performance Target

- Public conveniences cleaned to standard specified in the maintenance contract.
- Services provided within budget.

### Achievement

All public conveniences are checked periodically to ensure the specified standards are met and maintained.

Services were provided within budget.

## Service Centres

### Performance Target

- All service requests are actioned within 5 working days.
- Services provided within budget.

### Achievement

There were 3,420 service requests received during the year. 3274 of these (90%) were actioned within five working days.

Operation of service centres was achieved within budget provision at a slightly lower cost than anticipated.

## Swimming Pools

### Performance Target

- Compliance with National Water Safety Standard No. 5826 (2000) in respect to water quality.
- Satisfactory results from random inspections of each facility conducted at least twice each year, in respect to lifeguard staffing levels.
- Services provided within budget.

### Achievement

All pools complied with the standard.

All pools were inspected at least twice, and lifeguard staffing levels were seen to be adequate.

Services were provided within budget.

# Statement of Cost of Services

## Building Communities

For the Year Ended 30 June 2005

2003/04 Actual \$000's		2004/05 Actual \$000's	2004/05 Plan \$000's
	<b>Operating Expenditure</b>		
255	Cemeteries	235	272
378	Community Buildings	389	402
316	Community Support	368	410
	Community Support - Storm Relief	921	-
328	Emergency Management	366	403
275	Footpaths	280	285
219	Housing	357	359
476	Libraries	492	547
540	Parks & Reserves (includes Camping Grounds)	633	655
130	Parks & Reserves - Domain Boards	183	164
121	Public Conveniences	137	137
301	Service Centres	315	335
233	Swimming Pools	315	324
<b>3,572</b>	<b>Expenditure excluding extra Depreciation</b>	<b>4,991</b>	<b>4,293</b>
388	Extra Depreciation	Note15 67	-
<b>3,960</b>	<b>Total Expenditure</b>	<b>5,058</b>	<b>4,293</b>
	<b>Operating Revenue by Activities</b>		
73	Cemeteries	62	64
45	Community Buildings	37	30
24	Community Support	465	7
	Community Support - Storm Relief	478	-
21	Emergency Management	32	45
9	Footpaths	-	-
311	Housing	326	312
540	Libraries	62	83
13	Parks & Reserves (includes Camping Grounds)	20	19
137	Parks & Reserves - Domain Boards	227	130
-	Public Conveniences	1	1
1	Service Centres	4	4
8	Swimming Pools	4	3
<b>1,182</b>	<b>Total Operating Revenue by Activities</b>	<b>1,718</b>	<b>698</b>
	<b>Operating Surplus/(Deficit)</b>		
(182)	Cemeteries	(173)	(208)
(333)	Community Buildings	(352)	(372)
(292)	Community Support	97	(403)
	Community Support - Storm Relief	(443)	-
(307)	Emergency Management	(334)	(358)
(266)	Footpaths	(280)	(285)
92	Housing	(31)	(47)
64	Libraries	(430)	(464)
(527)	Parks & Reserves (includes Camping Grounds)	(613)	(636)
7	Parks & Reserves - Domain Boards	44	(34)
(121)	Public Conveniences	(136)	(136)
(300)	Service Centres	(311)	(331)
(225)	Swimming Pools	(311)	(321)
(388)	Extra Depreciation	Note15 (67)	-
<b>(2,778)</b>	<b>Total Operating Surplus/(Deficit)</b>	<b>(3,340)</b>	<b>(3,595)</b>

2003/04 Actual \$000's		2004/05 Actual \$000's	2004/05 Plan \$000's
	<b>Non Operating Expenditure</b>		
779	Capital Development	270	32
537	Capital Renewal	633	410
351	Loan Repayment	215	382
264	Transfer to Reserve	117	106
(351)	Items not funded	(231)	(153)
<b>1,580</b>	<b>Total Capital Items</b>	<b>1,004</b>	<b>777</b>
<b>4,358</b>	<b>Net Cost of Services</b>	<b>4,344</b>	<b>4,372</b>
	<b>Funded by</b>		
3,371	Rates	3,519	3,538
588	Loans raised	111	-
585	Transfer from Reserves	519	667
-	Loan Repayment from Reserves	167	167
(186)	Cash (Surplus)/Deficit	28	-
-	Future Revenue Recognised	-	-
<b>4,358</b>	<b>Total Funds Provided</b>	<b>4,344</b>	<b>4,372</b>

# Supporting the Economy

## Activities Within this Group

Commercial Property

Economic Development

Roading

Information Centre - i-Site

## Reason for Council's Involvement

Over the last 10 years, Tararua's population has decreased by around 1% per year, similar to other rural districts. To continue to afford the present level of services enjoyed by the district, let alone to improve these services, the population decrease must be halted or reversed. Vital to this is the need for more employment opportunities and a stronger and more varied economy. The Tararua community has identified for its outcomes, more employment opportunities and a high standard of infrastructure.

The activities within this group will promote the achievement of these outcomes by encouraging business and recreational development and growth, making Tararua District an attractive place for people to work, live, play and invest. Supporting the economy is achieved by providing a high standard of roading that ensures the efficient transportation of people and goods within the district. The Visitor Information Centre promotes the district to local, national and international visitors, encouraging them to visit the district and share in the experiences it has to offer. There are a number of buildings in Council ownership that are no longer required.

## Key Issues

### Commercial Property

The Council owns a number of properties it no longer needs for its core use, and these will be divested as opportunities arise. Only properties necessary for service delivery will be retained. Most of the commercially viable properties have now been sold. Crown properties are proving difficult to return to the Crown, however they do provide a financial return for minimal administrative expense.

Commercial property is identified as such when there is a monetary return on the capital invested.

This activity will cease to exist when all surplus properties are eventually sold.

### Economic Development

Economic development must remain a priority if depopulation of the district is to be halted and turned around. If Tararua is to attract people to live and work it has to be recognised as a place with access to excellent services and a caring, cooperative and productive community.

Future decisions on the availability of industrial land, and the availability of water and sewerage disposal facilities for

industry, as well as the road infrastructure for harvesting the forests must be made.

There is possible capacity for further horticultural development in the district through the GO! project information.

## Roading

The roads are maintained in a condition suitable to carry the current traffic loads, with some unsealed roads meeting the criteria for sealing (more than 100 vehicles per day). Council has prioritised improving the Pahiatua Track between Pahiatua and Palmerston North, before sealing unsealed roads.

There will be increasingly heavy loads carried on some roads when the forests in the eastern part of the district are harvested. An initial assessment shows that there is likely to be a 10+ year period beginning around 2020, when nearly 16,000 return trips per year will be made to the forests in the Weber area by trucks with 30 tonne axle loads.

The Council has recently found that at least some of its bridges fall below the criteria for class 1 loading. These bridges will have a speed restriction imposed.

## Visitor Information Centre

The Visitor Information Centre is accredited to the New Zealand Visitor Information Network that sets prescribed service standards. In the future, costs associated with achieving accreditation status through the New Zealand Visitor Information Network may become prohibitive.

## Service Levels

### Commercial Property

The Council owns a number of properties it does not need for its own use, and these will be divested as opportunities arise. Only properties necessary for service delivery will be retained.

Two properties are currently used for social purposes – Eketahuna Health Centre, and Carnegie Centre.

The best way to care for the small parcels of land belonging to the Crown is to lease them, mainly for farming purposes.

### Economic Development

Provision of physical, community and social infrastructure.

Promote the attributes and benefits of the district to increase awareness and attract visitors, residents and businesses.

Council will apply a business friendly approach to encourage new industry to the district.

Undertake research and develop policies that will assist economic development.

Respond to and support economic initiatives.

## Roading

A roading network is provided that is appropriate for community needs and the ability of the community to pay.

Access to properties is provided by 1150km of sealed and 800km of unsealed roads, and 396 bridges.

Roads are maintained in a condition suitable to carry the current traffic loads. Some roads cater for 1 or 2 vehicles per day, others for several hundred. All are suitable for the level of traffic currently carried. Some unsealed roads would meet the requirements for sealing (i.e. over 100 vehicle movements a day) but decisions on which roads qualify tend to be political.

Property owners are responsible for the access from the road to their own property.

From 2005/06 onward Council will put \$100,000 per year of rates towards upgrading the Pahiatua Track, with this sum being directed to projects that qualify as Transfund-subsidised work. Another \$100,000 per year will go toward seal extension work district-wide.

Council delivers this service using in-house staff (Consultancy) for the engineering design and contract supervision services. It contracts out the undertaking of the on-site physical work.

The Council works in partnership with Transfund to undertake capital projects and maintenance work that form part of the National Roding Programme. In return it receives financial

assistance ("subsidies") from the National Roads Board Account administered by Transfund. This work is subject to competitive pricing procedures and must be carried out in accordance with the performance agreements between Council and Transfund.

## Visitor Information Centre

The Visitor Information Centre is accredited to the New Zealand Visitor Information Network (VIN), which ensures certain standards. Services offered include:

- Information and bookings for accommodation, transport (air, road, rail, ferry), attractions and activities locally and regionally
- Itinerary planning and advice
- Gifts, souvenirs, stamps and phone cards
- Information on local events and entertainment
- Access to internet, fax and photocopier

As well the centre provides administration support for Tourism Tararua, and collates performance statistics and information from the three local information centres in Tararua which may assist with marketing the district.

The centre is open every day except Christmas Day:

- Monday to Friday 8:00am-5:00pm
- Saturday, Sunday and public holidays 9.30am-2:00pm

## Performance Against Objectives

### Commercial Property

#### Performance Target

- Achieve 95% occupancy of commercial properties.
- Services provided within budget.

#### Achievement

100% occupancy was achieved.  
Services were provided within budget.

### Economic Development

#### Performance Target

- Complete Stage 2 of the GO! Project being specified indicator crop information by June 2005.
- Services provided within budget.

#### Achievement

Research is currently being undertaken to identify up to ten suitable crops.  
Services were provided within budget.

## Roading

### Performance Target

- Conduct post flood recovery inspections for district's road network in 2004.
- From 2005 the district's road network will be maintained to a similar or better standard than the previous year, assessed and reported annually by Council management.
- Outputs specified in the Roading Asset Management Plan for the relevant year achieved within budget.

### Achievement

The post-flood recovery inspections were not completed due to further flood events later in the calendar year. The inspections were ongoing but would not be completed until all flood recovery work was finished in about February 2006. Following the floods of February 2004 inspections were commenced. Out of the 24 areas that make up the district 13 were inspected. This equated to around 54% of the network. Unfortunately, flood damage kept occurring after February with two additional major events in August and September. This additional damage made the results of the surveys meaningless for areas inspected prior to August suffered additional damage reverting, in many cases, to February condition in spite of significant emergency works carried out between February and August.

As at this reporting date approximately 90% of the network had been inspected by way of overviews in the 2005 calendar year. The field surveys would be completed in September with the 2005 roading network report produced by mid-November. The 2005 overviews, which were on target, were extended to observe and assess flood damage restoration. Overviews in future years would also be carried out in the same manner so that accurate comparisons between outstanding flood damage between years could be made.

The target of 100km of maintenance chip seal was not achieved; 93.4km was completed.

All other targets were met or exceeded.

## Visitor Information Centre

### Performance Target

- Increase in number of visitors to the i-Site located in Woodville compared with previous year.
- Increase in number of national and international visitors to the district compared with previous year.
- Services provided within budget.

### Achievement

There was an increase of 1214 visitors (+ 8.1%) to the i-SITE in 2004/05 compared to the previous year.

There was an increase of 1465 national and international visitors (+9.4%) to the district in 2004/05 compared to the previous year.

These statistics were taken by the Dannevirke and Pahiatua Information Centres and the i-SITE at Woodville.

Services were provided within budget.

## Statement of Cost of Services

### Supporting the Economy

For the Year Ended 30 June 2005

2003/04 Actual \$000's		2004/05 Actual \$000's	2004/05 Plan \$000's
<b>Operating Expenditure</b>			
48	Commercial Property (Includes Dannevirke Aerodrome)	90	102
183	Economic Development	258	397
12,504	Roading	17,259	13,770
112	I-Site	121	127
<b>12,847</b>	<b>Expenditure excluding extra Depreciation</b>	<b>17,728</b>	<b>14,395</b>
526	Extra Depreciation	196	-
<b>13,373</b>	<b>Total Expenditure</b>	<b>17,924</b>	<b>14,395</b>
<b>Operating Revenue</b>			
85	Commercial Property (Includes Dannevirke Aerodrome)	80	91
97	Economic Development	5	74
8,523	Roading	13,081	9,916
12	I-Site	10	10
<b>8,717</b>	<b>Total Revenue</b>	<b>13,176</b>	<b>10,091</b>
<b>Operating Surplus/(Deficit)</b>			
37	Commercial Property (Includes Dannevirke Aerodrome)	(10)	(11)
(86)	Economic Development	(253)	(323)
(3,981)	Roading	(4,178)	(3,854)
(100)	I-Site	(111)	(117)
(526)	Extra Depreciation	(196)	-
<b>(4,656)</b>	<b>Capital Items</b>	<b>(4,748)</b>	<b>(4,304)</b>
<b>Non Operating Expenditure</b>			
407	Capital Development	1,151	665
2,538	Capital Renewal	3,770	4,269
77	Loan Repayment	77	77
276	Transfer to Reserves	170	108
(569)	Items not funded	(236)	(27)
<b>7,385</b>	<b>Net Cost of Services</b>	<b>9,680</b>	<b>9,396</b>
<b>Funded by</b>			
4,866	Rates	4,849	4,899
-	Loans raised	-	-
-	Loan Repayment from Reserves	-	-
2,639	Transfer from Reserves	4,357	4,279
(120)	Cash (Surplus)/Deficit	35	125
-	Future Revenue Recognised	439	93
<b>7,385</b>	<b>Total Funds Provided</b>	<b>9,680</b>	<b>9,396</b>

# Protecting the Environment

## Activities Within this Group

Animal Control  
Health & Safety  
Resource Management  
Sewerage  
Solid Waste Management  
Stormwater Drainage  
Water Supplies

## Reason for Council's Involvement

These activities have been grouped together as they contribute to protecting and enhancing the natural and physical environment while ensuring sustainability of resources for present and future generations. They also improve the quality of life for the people of the district by promoting and protecting health and safety, as well as minimising and controlling nuisance behaviour. They contribute to the community outcomes of living in an attractive township with a high standard of infrastructure and enhanced natural environment, within a caring and safe community.

## Key Issues

### Animal Control

The Dog Control Amendment Act 2003 introduces a number of changes, including the implantation of microchip transponders in dogs classified as dangerous or menacing. This applies to dogs released from the pound, or registered for the first time from 1 July 2006.

The provision and maintenance of dog exercise areas in the urban communities will be an issue in the future.

### Health Control and Safety

Statutory changes in food premises licensing, hazardous substances licensing and the building code have caused some uncertainty in the community. Small businesses rely on advice from Council officers, who in some cases no longer have a responsibility for enforcing standards. The new Building Act will require the Council to gain accreditation and document processes in some detail. Inspection of proposals and building work will be carried out in more depth. Cost implications are unknown as yet.

### Resource Management

There is a general assumption that landowners will consult with the Council before any controlled or discretionary activities are undertaken on their land. Given the large area of Tararua close monitoring of the district is impractical.

The District Plan review, due to be completed in 2008, will commence in 2006/07.

### Sewerage

The Dannevirke and Pahiatua schemes have significant problems with ground infiltration of water due to inferior condition of the pipe mains. All schemes struggle to meet the water quality requirements of the Manawatu Catchment Water Quality Regional Plan. Upgrading to meet these requirements has been programmed for completion by 2007/08.

The impact of any demographic change on delivery requirements will be negligible as all schemes were designed for significantly larger numbers of residential properties. However, it is possible that sewerage disposal capacity may be a limiting factor for certain types of industry development (along with the availability of water). For example, Council has been approached by Richmond Oringi regarding the possible use of the Dannevirke system.

### Solid Waste Management

There is an operating Waste Management Plan (adopted March 2003), with a summary of actions required with specific reporting timeframes. The Plan adopts the relevant targets of the New Zealand Waste Strategy. Council is not at present intending to adopt a zero waste target, considering a goal of waste minimisation to be a more realistic target; it suggests a goal of achieving 60% reduction in waste volumes to landfill by 2015.

Recycling is costly in a sparsely populated district with multiple collection points.

There are only 6-7 years of useful life in the two major landfills. The national Waste Strategy decrees that substandard landfills will be closed by 2010. Finding a new disposal option will require significant capital investment and time. For example, a new landfill may take 3-7 years to select, obtain consents for and commission. The cost may reach many millions of dollars. The alternative of transporting waste out of the district is also very costly and would mean that Council would not have control of the disposal site. Therefore finding an environmentally acceptable, cost effective future option has high priority.

Tararua has a limited capacity to accept, manage and dispose of hazardous wastes.

Two of the goals in the Waste Management Plan are "to minimise waste requiring disposal at a landfill by 60% by 2015" and "to reduce construction and demolition waste to landfill by 50% by December 2008 compared to December 2005 levels". This will be difficult to achieve, as the world is becoming a more "disposable" community overall. And, as the economy grows, one of the first indicators has always been an increase in waste.

Landfills have become very expensive to operate in an environmentally sensitive manner. Refuse disposal charges have two purposes:

- To recover the cost of disposing of waste
- To act as an incentive for people to reduce the amount of waste they dispose

The Council recovers costs in a variety of ways, including landfill user pays systems, bag collection charges and general rates. Ensuring users pay in proportion to the amount and type of waste they dispose is an incentive to reduce waste generation.

The Ministry for the Environment is promoting full cost recovery at landfills. If all costs are accounted for, disposal at landfills can cost \$50/tonne or more. Disposal of green waste at a green waste processing facility is likely to be significantly less. Differential charges can be applied. Council will establish full cost charges by December 2005 and will develop a plan to phase in these charges.

Residents always ask for more recycling (e.g. in consultation rounds, community surveys) but they possibly do not appreciate how much is done already. At this stage the costs of recycling products from remote areas is excessive.

### Stormwater Drainage

Limitations of the stormwater drainage systems in Dannevirke and Pahiatua have been identified, and possible solutions established. The costs are very high and may be beyond the ability of the community to fund. For example, material improvements could be made in Dannevirke at a cost of \$1.2m but this would be a significant cost especially if done concurrently with the present sewerage improvement project.

### Water Supplies

The most significant issue for the four large water supplies is the renewal of the resource consents to take water from their supply source. They all take water that is classified as a surface take from the adjacent stream or river. It is likely that in future supply restrictions will have to be implemented and enforced more often and more rigidly than in the past making reservoirs a relevant alternative.

The other significant requirement that is likely to be imposed upon Council in operating these supplies is the need to improve the level of treatment in order to comply with nationally imposed standards for water supply. The costs of meeting these standards are likely to be beyond the ability of the communities to pay. No work has been programmed in this plan as central government has not yet set the standards.

### Service Levels

#### Animal Control

The Council maintains a register of dogs within the district. There are approximately 6900 registered dogs that must be registered by 1 August each year. Unregistered dogs are investigated by staff.

Customer complaints are investigated and appropriate action taken. A 24 hour dog and stock ranging service is provided. Public places are regularly patrolled, particularly where wandering dogs and stock are an ongoing problem. Stray dogs and wandering stock are impounded and released upon payment of fees. Dog and stock pounds are managed by the activity.

A dog owner education programme is conducted to promote responsible dog ownership.

### Health and Safety

Annually inspect and licence premises that sell food to the public, or provide services for which a specified standard of premise or operation is necessary for the health and safety of the community. Serve notices to remedy detected defects.

Investigate and resolve complaints relating to health, nuisance and similar matters.

Provide a response service for hazardous substance incidents.

Annually inspect 20% of known private swimming pools.

Provide an advisory service to the community in matters of public health.

Inspect and approve new drainage installations throughout the district.

The Council has a legal obligation to ensure that new building work in the district complies with the New Zealand Building Code and other statutory documents. Applications are received, recorded and checked to ensure the proposed work complies with the code and other requirements. Work is inspected at the appropriate stages to ensure that it complies with the plans and specifications provided. At the completion of the work, Code Compliance Certificates and if necessary Compliance Schedules are issued.

Five per cent of building warrants of fitness certifying that the annual checks required on the Compliance Schedules have been carried out are audited annually.

All building consent applications are processed within 10 working days if the value of the work is less than \$500,000, and applications for work valued at \$500,000 or above is processed within 20 working days.

Respond to and deal with complaints about hazards on roads and in public places. Includes stock effluent, abandoned cars and overhanging trees. Work with dairy farmers in the district whose stock crosses or travels along council roads, to ensure that the required standards are achieved and maintained and that complaints about stock effluent on the roads are kept to a minimum.

Respond to complaints about excessive noise, particularly affecting residential properties.

Promote the aims of the Sale of Liquor Act by:

- Inspecting liquor licensed premises as and when appropriate.
- Taking appropriate action when management is not up to standard.

Investigating and reporting on applications for liquor licences and managers' certificates.

Council has a responsibility to work with other parties to reduce alcohol abuse.

### Resource Management

Process applications for land use and subdivision consent in accordance with the district plan, regional plans and statements and the Resource Management Act. Non-notified applications processed within 20 working days and notified within 50 working days.

Monitor district plan effectiveness, conditions of resource consents and other matters.

Provide an advisory service for matters relating to resource management and the district plan.

### Sewerage

#### Dannevirke, Eketahuna, Pahiatua, Woodville

Full sewage disposal systems that take effluent from the individual properties via a reticulation network to a treatment plant.

**Dannevirke:** The reticulation network consists of approximately 32 km of pipe mains, 550 manholes and 7 pump stations. The treatment plant has recently been upgraded and the current three-pond system has been enhanced with the addition of aeration and a microfiltration plant.

**Woodville:** Sewage is fed by gravity to a two pond treatment plant, and discharged to the Mangaatua Stream after treatment.

**Pahiatua:** The reticulation network includes three pump stations, and feeds into a three pond treatment plant before discharging into the Mangatainoka River via Town Creek.

**Eketahuna:** There are two systems. Most properties are served by a reticulation system which feeds by gravity to a two pond treatment system, but approximately thirty properties are served by a separate system using an Imhoff tank, to avoid having to pump sewage. Both systems discharge to the Makakahi River

#### Norsewood, Ormondville, Pongaroa

Sewage is pretreated in septic tanks on individual properties and then reticulated to a two pond oxidation pond system. All three schemes have a number of pump stations; Ormondville has three, and Norsewood and Pongaroa two each.

Council also arranges the emptying of the septic tank of solid material when this is required.

### Solid Waste Management

Weekly bag collections (user fee labels) in four main townships and Norsewood, Akitio, Herbertville, Pongaroa, Alfredton and Makuri.

### Landfill Hours

**Dannevirke** Monday 9:00am-4:00pm  
Tuesday/Wednesday/Friday 12noon-4:00pm  
Thursday 2:00pm-6:00pm (5:30pm in winter)  
Saturday 10:30am-6:00pm (4:00pm in winter)  
Sunday 1:00pm-6:00pm(4:00pm in winter)

**Pahiatua** Monday/Wednesday/Friday 1:00pm-5:00pm  
Saturday 10:00am-5:00pm  
Sunday 1:00pm-5:00pm

**Eketahuna** Wednesday/Sat/Sun 2:00pm-4:00pm

**Pongaroa** Wednesday 11:00am-12noon  
Saturday 3:00pm-5:00pm  
Sunday 4:00pm-5:00pm

**Ormondville Transfer Station**  
Monday/Thursday 4:00pm-5:00pm  
Saturday/Sunday 2:00pm-5:00pm

**Woodville Transfer Station**  
Monday/Wednesday 11:00am-1:00pm  
Saturday/Sunday 2:00pm-5:00pm

### Recycling

Weekly kerbside collection in the four main townships for paper, #1 and #2 plastics, tin cans, and aluminium cans.

There is a significant scrap metal recycling service at all landfills except Pongaroa.

In the urban areas people may put unwanted but reusable items on the footpath outside their properties from daybreak to sunset on any Saturday, for others to take and reuse.

About 10,000 tonnes of waste are produced each year.

There is an operating Waste Management Plan (adopted March 2003), with a summary of actions required with specific reporting timeframes. The Plan adopts the relevant targets of the New Zealand Waste Strategy. Council is not at present intending to adopt a zero waste target, considering a goal of waste minimisation to be a more realistic target; it suggests a goal of achieving 60% reduction in waste volumes to landfill by 2015.

### Stormwater Drainage

The four main townships each have systems based around open waterways:

- Dannevirke – drainage is to the Mangapurupuru Stream
- Pahiatua – drainage is to Town Creek and the Huxley Street Drain
- Woodville and Eketahuna – drainage is to a number of unnamed drains

The level of service is minimal but improving. The systems are designed to remove water from properties as quickly as possible; recent improvements, for example in Pahiatua, have accelerated stormwater drainage.

## Water Supplies

### Dannevirke, Eketahuna, Pahiatua, Woodville

Full high-pressure water supply to urban area and fringe rural/residential and rural properties.

### Akitio and Norsewood

These two supplies are low-pressure supplies to tanks on the consumers' properties. Each consumer is required to have a minimum of 1,800 litres of storage facility. In Norsewood the supply acts as a top up to the consumers' rain water supply. At Akitio the high demand during the summer period and the limited supply at the intake means hosing restrictions have to be imposed each year.

### Quality

New Zealand Drinking Water Standards in respect of E.coli.

### Grading

The Register of Community Drinking Water Supplies in New Zealand (2003) grades the supplies as listed below:

Akitio	De
Dannevirke	Ed
Eketahuna	Ee
Norsewood	De
Pahiatua	Ee
Woodville	De

The first (capital) letter of the grading is for the source and plant and relates to the water as it is when leaving the treatment plant, before it enters the reticulation system. The second letter of the grading is for the distribution zone of the water supply. It should be noted that the grading does not grade the actual water but is an indication of degree of risk of contamination of the water supply.

D or d is described as unsatisfactory, high level of risk.

E or e is described as completely unsatisfactory, very high level of risk.

An assessment of district water services was undertaken in accordance with the Local Government Act 2002 (Ss. 125 and 285).

### Existing Situation

Akitio: The water is sourced from springs in the hills adjacent to the Akitio community. The water is filtered through a sand filter then chlorinated and fed to nine 23-cubic-metre

storage reservoirs. The treated water is then distributed by gravity to the consumers' reservoirs.

Dannevirke: The water is sourced water from an infiltration gallery adjacent to the Tamaki River. It is treated with lime to correct the pH then gravity fed to two reservoirs one the western side of Dannevirke. Prior to the second reservoir chlorine is added to disinfect the water and ensure it is potable. Distribution is by a gravity system with one area of town having an in-line pressure pump to improve the pressure at times of high demand.

Eketahuna: The water is sourced from an infiltration gallery under the Makakahi River. The water is gravity fed to a storage reservoir just south of the town. It is disinfected with chlorine, and treated with lime for pH correction. Distribution is via a gravity reticulation system.

Norsewood: The water is sourced from a well via a submersible pump, treated with chlorine and distributed to the consumers' reservoirs.

Pahiatua: The water is sourced from an infiltration gallery adjacent to the Mangatainoka River treated with lime to correct the pH, treated with chlorine then pumped to a reservoir adjacent to the town. Distribution is via a gravity reticulation system.

Woodville: The water is sourced directly from the Mangapapa Stream and is gravity fed to the treatment plant. The treatment plant consists of a coarse screen filter, rapid sand filter and diatomaceous earth filter. The filtered water is treated with lime and chlorine prior to the storage reservoirs. Distribution is via a gravity reticulation system.

On the west side of the treatment plant a 80,000 cubic metre dam stores untreated water that is used instead of river water when the river is at low flows or is dirty due to flood conditions. Although the treatment plant is the most extensive of the district's plants the water quality does cause some concerns for the consumers as it is subject to seasonal taste and odour problems.

## Performance Against Objectives

### Animal Control

#### Performance Target

- Reduction in number of reported complaints of animals causing a nuisance and dog and stock impoundments compared with previous year, measured and reported in the annual dog control report.
- Produce at least 3 media features per annum relating to dog owner education.
- Services provided within budget.

#### Achievement

Dog complaints increased by 33 (+ 5%) during the year due to the public's increased awareness of the service available.

Complaints about other stock remained at the same level as the previous year.

Dog impoundments increased by 83 (+ 34%) due to more active and visible enforcement procedures.

Stock impoundments remained at very low levels.

Two media features were published in May 2005. Additional material was produced during the year and published in July 2005 and August 2005.

Services were provided within budget.

### Health and Safety

#### Performance Target

- All food premises with a history of poor performance or a poor history of compliance inspected a minimum of twice a year.
- 20% of all known private swimming pools inspected each year to ensure compliance with the Act.
- All proposed work checked for compliance with the building code, and inspections carried out at appropriate stages to ensure compliance with the plans and specifications provided. Code Compliance Certificates and if necessary Compliance Schedules issued to complying buildings.
- 5% of building warrants of fitness required on Compliance Schedules audited annually.
- All licensed premises inspected annually to ensure compliance with the Sale of Liquor Act.
- Complaints about hazards on roads and in public places resolved within 48 hours from time of notification. Hazards include abandoned motor vehicles, stock effluent and overhanging trees.
- All noise nuisance complaints responded to within 30 minutes.
- Services provided within budget.

#### Achievement

Achieved. This relates to a small number of premises and these were closely monitored.

Achieved.

Achieved.

Only 3% of building warrants of fitness were audited during the year because building compliance activity had been running at very high levels.

Inspections were carried out in terms of the Sale of Liquor Act. Additional inspections were made as a result of requests from authorised government agencies.

Achieved.

Achieved.

Services provided within budget.

### Resource Management

#### Performance Target

- 100% compliance with the Resource Management Act 1991 and the Council's District Plan for land use and subdivision consents.
- Services provided within budget.

#### Achievement

Complied.

Services were provided within budget.

## Sewerage

### Performance Target

- 100% compliance with Horizons Regional Council's resource consent requirements.
- Conduct an assessment of sewerage services before 30 June 2005 as prescribed under the Local Government Act 2002.
- Services provided within budget.

### Achievement

Only one non compliance - Norsewood oxidation ponds discharge need to complete the environmental impact report for the resource consent.

Sewerage services assessment was completed by 30 June 2005.

The budget was exceeded by \$79,000 (+6.6%) due mainly to increased costs of treatment at Dannevirke.

## Solid Waste Management

### Performance Target

- Services provided within budget.

### Achievement

Services provided within budget.

## Stormwater Drainage

### Performance Target

- Services provided within budget.
- Reduction in number of reported flooding incidents compared with previous year.
- Conduct an assessment of stormwater services before 30 June 2005 as prescribed under the Local Government Act 2002.

### Achievement

Services provided within budget.

Slight reduction in reported flooding incidents from previous year.

Assessment of stormwater services was completed by 30 June 2005.

## Water Supplies

### Performance Target

- All properties connected to the schemes provided with potable water on 365 days of the year.
- 100% compliance with the New Zealand Drinking Water Standards 2000 for E. coli.
- Conduct a water supply assessment before 30 June 2005 as prescribed under the Local Government Act 2002.
- Services provided within budget.

### Achievement

Achieved.

Achieved.

Water supply assessment was completed by 30 June 2005.

Services provided within budget.

## Statement of Cost of Services

### Protecting the Environment For the Year Ended 30 June 2005

2003/04 Actual \$000's			2004/05 Actual \$000's	2004/05 Plan \$000's
<b>Operating Expenditure</b>				
156	General Inspection & Liquor Licensing		181	187
96	Environmental Health		101	105
137	Animal Control		135	122
167	Building Control		200	204
196	Resource Management		226	221
901	Sewerage		1,358	1,241
219	Stormwater/Drainage		293	294
808	Waste Management		747	754
1,047	Water Supplies		1,120	1,136
127	Water Supplies - Pongaroa		49	44
<b>3,854</b>	<b>Expenditure excluding extra Depreciation</b>		<b>4,410</b>	<b>4,308</b>
57	Extra Depreciation	Note15	7	-
<b>3,911</b>	<b>Total Expenditure</b>		<b>4,417</b>	<b>4,308</b>
<b>Operating Revenue</b>				
35	General Inspection & Liquor Licensing		30	33
22	Environmental Health		25	35
118	Animal Control		151	120
196	Building Control		202	178
39	Resource Management		57	51
13	Sewerage		74	40
-	Capital Items		4	4
336	Waste Management		353	292
280	Water Supplies		327	346
35	Water Supplies - Pongaroa		5	2
<b>1,074</b>	<b>Total Revenue</b>		<b>1,228</b>	<b>1,101</b>
<b>Operating Surplus/(Deficit)</b>				
(121)	General Inspection & Liquor Licensing		(151)	(154)
(74)	Environmental Health		(76)	(70)
(19)	Animal Control		16	(2)
29	Building Control		2	(26)
(157)	Resource Management		(169)	(170)
(888)	Sewerage		(1,284)	(1,201)
(219)	Stormwater/Drainage		(289)	(290)
(472)	Waste Management		(394)	(462)
(767)	Water Supplies		(793)	(790)
(92)	Water Supplies - Pongaroa		(44)	(42)
(57)	Extra Depreciation	Note15	(7)	
<b>(2,837)</b>	<b>Total Operating Surplus/(Deficit)</b>		<b>(3,189)</b>	<b>(3,207)</b>

2003/04 Actual \$000's		2004/05 Actual \$000's	2004/05 Plan \$000's
	<b>Non Operating Expenditure</b>		
4,039	Capital Development	516	360
354	Capital Renewal	533	442
357	Loan Repayment	497	497
30	Transfer to Reserve	-	2
(10)	Items not funded	(25)	(5)
-	Investment	-	-
<b>7,607</b>	<b>Net Cost of Services</b>	<b>4,710</b>	<b>4,503</b>
	<b>Funded by</b>		
3,140	Rates	3,399	3,396
3,995	Loans raised	464	360
-	Loan Repayment from Reserves	169	168
529	Transfer from Reserves	533	442
(57)	Cash (Surplus)/Deficit	133	125
-	Future Revenue Recognised	12	12
-	Realisation of Investments	-	-
<b>7,607</b>	<b>Total Funds Provided</b>	<b>4,710</b>	<b>4,503</b>