

From: [Allie Dunn](#)
To: [REDACTED]
Subject: Response to request for information re rates relief
Date: Friday, 18 September 2026 8:24:00 am
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
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[image006.png](#)
[image007.png](#)
[image008.png](#)
[image009.png](#)

Kia ora

I am writing in response to your official information request dated 24 August 2026 regarding rates relief and rates deferments.

The Tararua District Council does not have a Rates Relief Policy and does not provide rates relief.

From time to time, ratepayers experiencing financial hardship contact Council seeking assistance with meeting their rates obligations. These enquiries are considered on a case-by-case basis. Council may work with ratepayers to establish an Arrears Agreement Plan, under which penalties on outstanding rates may be remitted once the agreed payment arrangement has been successfully completed.

However, Council does not record enquiries of this nature as applications for rates relief or rates deferment, nor does it record the value of rates relief or deferment sought.

Accordingly, Council does not hold information on:

- The total value of rates relief sought during the current financial year.
- The number of deferment requests received during the current financial year.
- The combined value of deferment requests received during the current financial year.
- Historical comparisons of these figures over the last five financial years.

Your request is therefore declined under section 17(e) of the Local Government Official Information and Meetings Act 1987, as the information requested does not exist.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available on the Ombudsman's website at Ombudsman New Zealand or by calling 0800 802 602.

Ngā mihi

Allie Dunn | Manager Democracy Services | Deputy Electoral Officer
Democracy Services | Tararua District Council

☎ Phone: +64 6 3744080 | Mobile: +64 27 3331626

✉ Allie.Dunn@Tararua.govt.nz

From: [REDACTED]
Sent: Monday, 24 August 2026 12:46 pm

To: Allie Dunn <Allie.Dunn@Tararua.govt.nz>

Subject: CM: RE: [EXTERNAL] - Response to request for information re rates relief

EXTERNAL EMAIL ALERT: Caution advised. This message is from an external sender. Verify the sender's identity and use caution with attachments and links.

Kia ora Allie, yes financial year is fine thanks

[REDACTED]
Producer RNZ,
PO Box 2209, Auckland, New Zealand, 1140
Mobile: [REDACTED]



From: Allie Dunn <Allie.Dunn@Tararua.govt.nz>

Sent: Friday, August 21, 2026 4:18 PM

To: [REDACTED]

Subject: [EXTERNAL] - Response to request for information re rates relief

Kia ora

This email is to acknowledge receipt of your request for information, regarding rates relief.

Before we begin gathering the information, we would appreciate some clarification regarding the timeframe you are seeking.

Council's rating information is recorded and reported by financial year (1 July to 30 June) rather than by calendar year. As a result, the information can be more readily provided on a financial year basis, including comparisons across previous financial years.

Could you please confirm whether you would be satisfied with receiving the information based on financial years. If you require the information to be broken down by calendar year, please let us know. We would need to assess whether any additional staff time would be required to compile the information in that way.

Please note, any clarification or amendment of a request is considered to be a new request for the purpose of calculating the maximum statutory timeframe for response - see section 13(7) of the Local Government Official Information and Meetings Act.

As part of our commitment to openness and accountability, we are now proactively publishing copies of requests for information and the responses provided to these requests, on our website. In doing so, we will ensure we comply with the provisions of the Privacy Act 2020 and redact any personal / identifying information from any response published.

If you have any questions about this, please don't hesitate to get in contact with me.

Ngā mihi



Allie Dunn | Manager Democracy Services | Deputy Electoral Officer
Democracy Services | Tararua District Council

-  Phone: +64 6 3744080 | Mobile: +64 27 3331626
-  Allie.Dunn@TararuaDC.govt.nz
-  26 Gordon Street, Dannevirke 4930, PO Box 115
-  www.tararuaDC.govt.nz
-  www.facebook.com/tararuaDC
-  www.instagram.com/tararuaDistrictCouncil
-  www.linkedin.com/company/tararua-district-council

Rates rebates are now online!

Apply for your rates rebate online at
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If you have received it in error, please take no action based on it, copy it, or show it to anyone.

Please return to the sender and delete your copy. Thank you.

From: [REDACTED]

Sent: Friday, 21 August 2026 2:22 pm

To: LGOIMAOfficer@horowhenua.govt.nz; administrationrequests@kaipara.govt.nz;
lgoima@rangitikei.govt.nz; info@ruapehuc.govt.nz; info@southwaikato.govt.nz;
contact@stdc.govt.nz; Info - Tararua District Council <Info@TararuaDC.Govt.NZ>;
OIA.Requests@uhcc.govt.nz; officialinformation@waipadc.govt.nz; info@westernbay.govt.nz;
LGOIMA-Administrators@whakatane.govt.nz; info@chathamislands.govt.nz;
help.desk@cluthadc.govt.nz; info@greydc.govt.nz; info@hurunui.govt.nz;
officialinformation@kaikoura.govt.nz; lgoima@southlanddc.govt.nz; records@wmk.govt.nz;
info@mpdc.govt.nz

Subject: official information request on rates information please

EXTERNAL EMAIL ALERT: Caution advised. This message is from an external sender. Verify the sender's identity and use caution with attachments and links.

Kia ora OIA team,

I'm after the following information please

- The total value of rates relief sought for this year.
- The number of deferment requests received this year – and the combined value of all those deferment requests
- A comparison of both figures against the last five years, including the change in value and volume.

If possible, please present the year-on-year comparison in both absolute numbers and percentage terms.

Ngā mihi nui



Producer RNZ,
PO Box 2209, Auckland, New Zealand, 1140
Mobile: [REDACTED]



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