

# Application for on licence

## Checklist

**Please contact the Licensing Inspector to arrange a pre-lodgment check of your application. Your application will not be accepted without an appointment with the inspector.**

### The following must be included with your application

- The completed, signed, and dated application form.
- Completed answers to the three questions: object of the Act; design and layout; amenity and good order.
- Certificate of Incorporation/Memorandum of Association (*only if the applicant is a company or an incorporated society*).
- Copy of sale and purchase agreement.
- Letter of consent from the owner of the building, or a signed lease agreement.
- Planning Certificate of Compliance.
- Building Certificate of Compliance.
- If the premises are still under construction, building consent number:
- Map showing location of the premises.
- Photo or artist impression of the premises.
- Scale plans showing: designation (if any), principal entrances, and area where alcohol will be displayed and promoted.
- A copy of food/drinks menu.
- Public notice – Form 7 is to be completed and attached for checking prior to you placing it in a local newspaper and displaying it on the premises in a conspicuous place.
- I understand that I must publicly advertise within 20 working days after filing the application.
- Host Responsibility Policy (one page, to be displayed in your premises).
- Host Responsibility Plan (if applicable).
- A completed CPTED (Crime Prevention Through Environmental Design) site assessment.
- This checklist.
- The prescribed fee. (*The application fee is determined by the premises' risk category. Information on licence application fees is available on the Council's website. Non-refundable once processed.*)

# Application for on licence

## Information Sheet

An on licence authorises the sale or supply of alcohol for consumption on a premises, such as:

- Premises – tavern, hotel, restaurant, nightclub, café.
- Endorsed – BYO, caterers.

The licence is subject to the provisions of the Sale and Supply of Alcohol Act 2012 (the Act) and conditions of the District Licensing Committee (DLC).

Contact Tararua District Council Planning Section to discuss your proposed business activity. This will help you determine in advance whether your proposed activity/premises complies with the relevant District Plan requirements and any additional costs or applications that may be involved in achieving compliance.

## Application Process

Indicative timeframe to process an on licence application is 6-8 weeks.

You can facilitate your application by providing complete and accurate information.

The District Licensing Committee forwards copies of your application to various reporting agencies before making its licensing decision. If there has been an objection to your application, it will be heard by the District Licensing Committee. Objections will trigger a hearing on your application.

The District Licensing Committee meets on the first Friday of each month.

If you are granted an on licence, you must apply for a renewal at least 20 working days before the licence expires.

## Application Requirements

You will need to provide:

- Planning certificate of compliance – before you apply for an on licence, you will need to obtain a Planning Certificate of Compliance.
- Proof of business – a certificate of incorporation, company constitution or memorandum of association and/or a partnership agreement.
- Proof of consent – you will need a written statement from the building owner consenting to alcohol sales.
- Building documentation – a photo or drawing of the exterior of the premises, a street map showing the location, an A4 scale plan of the interior showing areas used for sale of alcohol, areas restricted or supervised, and all principal entrances.
- Building evacuation scheme – <https://onlineservices.fire.org.nz>
- Host responsibility policy (one page) – see sample.
- Host responsibility plan – an implementation plan specific to your premises using the enclosed guide.
- Menus – a proposed list of food and beverages.
- Public notice – you must place a notice in the Bush Telegraph within 20 working days after you submit your application. The notice must be published twice\* (not more than ten days and not less than five days apart). You must also display a visible notice on the site of the proposed premises within 10 working days after submitting the application.
- Manager's certificate – at all times when alcohol is being sold or supplied to the public, a manager must be on duty and responsible for compliance with the Act and the conditions of the licence. The manager must hold a current manager's certificate.

\* Unless advised otherwise by the Inspector.

# Application for on licence

## Sale and Supply of Alcohol Act 2012

### The Object of the Act

All applications must be considered in light of the object of the new Act (section 4):

- The sale, supply, and consumption of alcohol should be undertaken safely and responsibly; and
- The harm caused by the excessive or inappropriate consumption of alcohol should be minimised.

Harm includes crime damage, death disease, disorderly behaviour, illness or injury, directly or indirectly caused or directly or indirectly contributed to by the excessive or inappropriate consumption of alcohol. It also includes harm to society generally or the community directly or indirectly contributed to by the excessive or inappropriate consumption of alcohol.

### Design and Layout

Design and layout can help reduce alcohol-related harm occurring within licensed premises. For example, bar layout, seating, sound, lighting, access and a host of other design elements can be used to improve security, reduce tension and improve the atmosphere in licensed areas.

Guidelines and examples on the types of concepts that design and layout could include are contained in Crime Prevention Through Environmental Design (CPTED). Guidelines on CPTED can be obtained through the Health Promotion Agency at <http://www.alcohol.org.nz/resources-research/alcohol-resources/resource-publications>, or from the licensing inspector.

### Amenity and Good Order

- What appropriate systems, staff, and training is in place or will be put in place to ensure compliance with the law.
- Current and possible future noise levels (if relevant, what they intend to do to mitigate them).
- Current and possible future levels of nuisance and vandalism (if relevant, what they intend to do to mitigate them).
- The number of other licensed premises in the area. Will the granting of this licence increase negative effects in the area?
- The purposes for which land near the premises is being used for, and will that change if the licence is issued?

# Application for on licence

## Sale and Supply of Alcohol Act 2012

Please explain how you are going to comply with the following requirements of the new Act.

### Question 1

The renewal of this application will contribute to the **Object of the Act** by:


### Question 2

Describe how the **design and layout** of your premises will help to achieve the Object of the Act:


### Question 3

The renewal of this application will not decrease the **amenity and good order** of the area by more than a minor extent because we:


## Application for on licence

Sections 100, Sale and Supply of Alcohol Act 2012

## Please read this first

This form will be scanned by electronic equipment. It is important that you:

- use a blue or black pen to mark your answers; and
- print clearly.

To The Secretary  
District Licensing Committee  
PO Box 115  
Dannevirke 4942

Application for on licence is made in accordance with the details set out below.

## Endorsements

 BYO     Catering
Details of applicant *(Please print in CAPITALS)*
  
 Full legal name or names to be on licence

  
  
 Postal address *(for service of documents)*
  
 Contact person

 0 -   
 Home phone number

 0 -   
 Work phone number

 0 -   
 Mobile phone number

  
 Email
Is a licence already held for the premises concerned?     Yes     NoIf YES, type of licence *(e.g. tavern, hotel)*
  

Status of applicant *(by reference to Section 28 of the Sale and Supply of Alcohol Act 2012)*

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Natural person(s) | <input type="checkbox"/> Private company | <input type="checkbox"/> Body corporate <i>(to which Section 75(1)ba) of the Act applies)</i>                     |
| <input type="checkbox"/> Club              | <input type="checkbox"/> Licensing trust | <input type="checkbox"/> Board, organisation, or other body <i>(to which Section 75(1)bb) of the Act applies)</i> |
| <input type="checkbox"/> Public company    | <input type="checkbox"/> Partnership     | <input type="checkbox"/> Government department or other instrument of the Crown                                   |
| <input type="checkbox"/> Local authority   | <input type="checkbox"/> Trustee         | <input type="checkbox"/> Managers under the Protection of Personal and Property Rights Act 1988                   |

## Office use only

Date received  /  / Record number NAR  • Receipt number DLC decision number Parcel Amount paid \$

**Details for private company** *(Please print in CAPITALS)*

For a private company incorporated under the Companies Act 1993:

Companies Office Business Number (NZBN) *(as on the Companies Office website)*

/  /   
Date of incorporation

Place of incorporation

Authorised capital

Paid up capital

**Director(s) details** *(Please print in CAPITALS)*

Full legal name *(including any middle names, aliases and/or maiden name that you may be known by)*

Postal address

Gender:  Male  Female

/  /   
Date of birth

Place of birth

Full legal name *(including any middle names, aliases and/or maiden name that you may be known by)*

Postal address

Gender:  Male  Female

/  /   
Date of birth

Place of birth

Full legal name *(including any middle names, aliases and/or maiden name that you may be known by)*

Postal address

Gender:  Male  Female

/  /   
Date of birth

Place of birth



# Shareholder(s) details (Please print in CAPITALS)

Full details of each person who holds 20% or more of the shares.


Full legal name *(including any middle names, aliases and/or maiden name that you may be known by)*


Postal address

	/		/	
--	---	--	---	--

Date of birth

--

Place of birth

Face value of shares

Gender:  Male  Female




Full legal name *(including any middle names, aliases and/or maiden name that you may be known by)*


Postal address

	/		/	
--	---	--	---	--

Date of birth

--

Place of birth

Face value of shares

Gender:  Male  Female




Full legal name *(including any middle names, aliases and/or maiden name that you may be known by)*


Postal address

	/		/	
--	---	--	---	--

Date of birth

--

Place of birth

Face value of shares

Gender:  Male  Female




Full legal name *(including any middle names, aliases and/or maiden name that you may be known by)*


Postal address

	/		/	
--	---	--	---	--

Date of birth

--

Place of birth

Face value of shares

Gender:  Male  Female



**Details of natural person(s)** *(Please print in CAPITALS)*

Title:  Mr  Mrs  Miss  Ms

Gender:  Male  Female

\_\_\_\_\_

Full legal name *(including any middle names, aliases and/or maiden name that you may be known by)*

\_\_\_\_\_

Residential address

\_\_\_\_\_

Occupation

/  /

Date of birth

Place of birth

Criminal convictions *(state all criminal convictions other than convictions for offences against provisions of the Land Transport Act 1998 not contained in Part 6, and offences to which the Criminal Records (Clean Slate) Act 2004 applies)*

Nature of offence	Date of conviction	Penalty suffered
<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>

Title:  Mr  Mrs  Miss  Ms

Gender:  Male  Female

\_\_\_\_\_

Full legal name *(including any middle names, aliases and/or maiden name that you may be known by)*

\_\_\_\_\_

Residential address

\_\_\_\_\_

Occupation

/  /

Date of birth

Place of birth

Criminal convictions *(state all criminal convictions other than convictions for offences against provisions of the Land Transport Act 1998 not contained in Part 6, and offences to which the Criminal Records (Clean Slate) Act 2004 applies)*

Nature of offence	Date of conviction	Penalty suffered
<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>





**Details for partnership** *(Please print in CAPITALS)*

Full legal name (including any middle names, aliases and/or maiden name that you may be known by)

Full legal name (including any middle names, aliases and/or maiden name that you may be known by)

Postal address

Postal address

Date of birth

Date of birth

Place of birth

Place of birth

Gender:  Male  Female

Signature of partner

Signature of partner

Full legal name (including any middle names, aliases and/or maiden name that you may be known by)

Full legal name (including any middle names, aliases and/or maiden name that you may be known by)

Postal address

Postal address

Date of birth

Date of birth

Place of birth

Place of birth

Gender:  Male  Female

Signature of partner

Signature of partner

**Details for a public company** *(Please print in CAPITALS)*

Companies Office Business Number (NZBN) (as on the Companies Office website)

Date of incorporation

Date of incorporation

Place of incorporation

Place of incorporation

**Director(s) details** *(Please print in CAPITALS)*

Full legal name (including any middle names, aliases and/or maiden name that you may be known by)

Full legal name (including any middle names, aliases and/or maiden name that you may be known by)

Postal address

Postal address

Occupation

Occupation

Gender:  Male  Female

Date of birth

Date of birth

Place of birth

Place of birth

Day contact

Day contact

Phone number

Phone number

Email

Email



.....

[ ]

Full legal name (including any middle names, aliases and/or maiden name that you may be known by)

[ ]

Postal address

[ ]

Gender:  Male  Female

Occupation

[ ] / [ ] / [ ]

[ ]

Date of birth

Place of birth

[ ]

Day contact

0 - [ ]

Phone number

[ ]

Email

### Shareholder(s) details *(Please print in CAPITALS)*

Full details of each person who holds 20% or more of the shares, or of any particular class of shares, issued by the company.

[ ]

Full legal name (including any middle names, aliases and/or maiden name that you may be known by)

[ ]

Postal address

[ ] / [ ] / [ ]

[ ]

Date of birth

Place of birth

Face value of shares [ ]

Gender:  Male  Female

.....

[ ]

Full legal name (including any middle names, aliases and/or maiden name that you may be known by)

[ ]

Postal address

[ ] / [ ] / [ ]

[ ]

Date of birth

Place of birth

Face value of shares [ ]

Gender:  Male  Female

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### Details of body corporate *(Please print in CAPITALS)*

[ ]

Authority under which incorporated



## Details of applicant if not a natural person (Please print in CAPITALS)

Gender:  Male  Female

Full legal name (including any middle names, aliases and/or maiden name that you may be known by)

Postal address

Occupation

 /  / 

Date of birth

Place of birth

 0 - 

Day contact

Phone number

Email

Business details (describe principal business, any other businesses)

Criminal convictions (state all criminal convictions other than convictions for offences against provisions of the Land Transport Act 1998 not contained in Part 6, and offences to which the Criminal Records (Clean Slate) Act 2004 applies)

Nature of offence	Date of conviction	Penalty suffered
<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>

## Details of premises (Please print in CAPITALS)

Trading name for the premises

Physical address of premises

Type of licence:  Tavern  Hotel  BYO  Entertainment  Function centre  Nightclub

Theatre  Catering  Restaurant

Other

Tenure: (owned by applicant or to be held as leasehold, or under tenancy agreement or licence)

Owned by applicant  Leasee  Tenancy agreement  Licence

Name of owner

Postal address



Is the licence sought conditional on completion of building work?

Yes  No

If YES, please state details

Three stacked empty text boxes for providing details.

**Details of manager(s)** *(Please print in CAPITALS)*

Empty text box for manager name.

Full legal name of manager *(including any middle names, aliases and/or maiden name that you may be known by)*

Manager's certificate number input fields.

Manager's certificate number

Certificate expiry date input fields.

Certificate expiry date

Drivers licence number input field.

Drivers licence number

Passport number input field.

Passport number

Empty text box for manager name.

Full legal name of manager *(including any middle names, aliases and/or maiden name that you may be known by)*

Manager's certificate number input fields.

Manager's certificate number

Certificate expiry date input fields.

Certificate expiry date

Drivers licence number input field.

Drivers licence number

Passport number input field.

Passport number

Empty text box for manager name.

Full legal name of manager *(including any middle names, aliases and/or maiden name that you may be known by)*

Manager's certificate number input fields.

Manager's certificate number

Certificate expiry date input fields.

Certificate expiry date

Drivers licence number input field.

Drivers licence number

Passport number input field.

Passport number

Empty text box for manager name.

Full legal name of manager *(including any middle names, aliases and/or maiden name that you may be known by)*

Manager's certificate number input fields.

Manager's certificate number

Certificate expiry date input fields.

Certificate expiry date

Drivers licence number input field.

Drivers licence number

Passport number input field.

Passport number

**Business details**

Is the sale of alcohol intended to be the principal purpose of the business?

Yes  No

If NO, intended principal purpose of business

Three stacked empty text boxes for providing business details.



Is the applicant engaged, or intending to be engaged, in the sale or supply of any goods other than alcohol and food, or in the provision of any services other than those directly related to the sale or supply of alcohol and food?

Yes       No

If YES, nature of other goods or services


On which days and during which hours does the applicant intend to sell alcohol under this licence?


In the case of a BYO restaurant, does the applicant wish to have the licence endorsed under section 37 of the Act?

Yes       No

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## Conditions

Food intended to be available for purchase *(describe type and range)*


Non-alcoholic beverages intended to be available for purchase *(describe type and range)*


Low-alcohol beverages intended to be available for purchase *(describe type and range)*


To what extent, and where, drinking water is intended to be freely available to patrons *(describe)*


If no access to mains water supply, potability of water intended to be available *(describe)*


Steps intended to be taken to provide help with and information about transport options from the premises *(describe type and range)*


Steps proposed to be taken to prevent the sale and supply of alcohol to prohibited people *(describe)*


Any other steps the applicant proposes to promote the responsible consumption of alcohol *(describe)*

Three empty rectangular boxes for describing steps to promote responsible alcohol consumption.

Other systems (including training systems) and staff in place (or to be in place) for compliance with the Act? *(describe)*

Three empty rectangular boxes for describing compliance systems and staff.

### Signature

Dated at [ ] this [ ] day of [ ] 2 0 [ ]

[ ]

Print name

[ ]

Signature of applicant

### Please note

1. This form must be accompanied by the prescribed fee.
2. Within 20 working days after filing this application with the District Licensing Committee, the applicant must give public notice of it in Form 7. The notice must be given in compliance with Regulation 36, 37, or 38 of the Sale and Supply of Alcohol Regulations 2013 (whichever applies to this application).
3. Except in the case of a conveyance, within 10 working days after filing this application with the District Licensing Committee, the applicant must ensure that notice of this application, in Form 7, is attached in a conspicuous place on or adjacent to the site to which this application relates (unless the Secretary of the District Licensing Committee agrees that it is impracticable or unreasonable to do so).

### Privacy Statement

Personal information contained in your application and any supporting information will be held by Tararua District Council. It will be provided to the: District Licensing Committee, Police, Medical Officer of Health, New Zealand Fire Service, and Licensing inspectorate, and may be provided to the licensing authority, as part of the licensing process. Personal information and supporting information may be included in the District Licensing Committee's decision, which will be publicly available. Any member of the public may request an extract from records and registers held by the Council. These requests are subject to the Local Government Official Information and Meetings Act 1987.



# FORM 7

## Public notice

### On licence – application

Section 101, Sale and Supply of Alcohol Act 2012

Full name on the licence (e.g. company name, partnership, natural person)

  

Postal address

**has made application to the District Licensing Committee at Dannevirke for the issue of an on licence in respect of the premises situated at**

  

Physical address of premises

**known as**

Trading name of premises

**The general nature of the business to be conducted under the licence is**

Type of business (e.g. hotel, tavern, restaurant, entertainment/nightclub)

**The days on which and the hours during which alcohol is intended to be sold under the licence are**

  

Specify days and hours (e.g. Monday to Sunday, 8:00am to 2:00am the following day)

**The application may be inspected during ordinary office hours at the office of the Tararua District Licensing Committee at the Dannevirke Service Centre, 26 Gordon Street, Dannevirke.**

**Any person who is entitled to object and who wishes to object to the issue of the licence may, not later than 15 working days after the date of the publication of the first notice, file a notice in writing of the objection with the Secretary of the District Licensing Committee at Tararua District Council, PO Box 115, Dannevirke 4942.**

**No objection to the issue of a licence may be made in relation to a matter other than a matter specified in Section 105 of the Sale and Supply of Alcohol Act 2012.**

(In case of publication in newspaper/s) This is the  /  publication of this notice.

(In case of second publication in newspaper/s) This notice was first published on (date)  /  /

Publish notice:  Once  Twice

# CPTED checklist for on-licensed premises

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## Bar area

- |  |                              |                             |                              |
|--|------------------------------|-----------------------------|------------------------------|
| Bar staff have good visibility of entire premises                                      | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Area behind the bar is raised to improve visibility                                    | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Bar area is open with no obstructions affecting monitoring of premises                 | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Cash registers are front facing  | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| If cash registers are not front facing, mirrors are installed for monitoring customers | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Safe is out of public view   | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |

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## Internal layout

- |  |                              |                             |                              |
|--|------------------------------|-----------------------------|------------------------------|
| Premises is laid out so staff can monitor all patrons at all times | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| There are no obstructions within the bar causing blind spots       | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Where there may be blind spots, mirrors or CCTV are installed      | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Bar is easily approached by customers                              | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Customers can easily move around the premises                      | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Sufficient seating is provided                                     | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Customers cannot climb on structures or fittings                   | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |

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## Crowding

- |   |                              |                             |                              |
|---|------------------------------|-----------------------------|------------------------------|
| The premises are not over crowded   | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| The maximum number of patrons for the premises is displayed and complied with | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |

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## Lighting

- |   |                              |                             |                              |
|---|------------------------------|-----------------------------|------------------------------|
| Internal lighting inside the premises is suitable               | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Lighting allows customers to be seen as they enter the premises | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Lighting allows staff to check IDs etc                          | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Lighting outside the premises is suitable                       | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Lighting outside the premises discourages loitering             | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Car parks and loading bays are well lit                         | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |
| Street lighting is outside the premises and is working properly | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> N/A |



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## Ventilation

- A ventilation system is installed  Yes  No  N/A
- The premises are maintained at a suitable temperature  Yes  No  N/A
- 

## Outdoor drinking areas

- Outdoor drinking areas are monitored by bar and/or security staff  Yes  No  N/A
- Lighting allows staff to monitor patrons  Yes  No  N/A
- Customers can move easily around the outdoor drinking areas  Yes  No  N/A
- Outdoor drinking areas are well defined from surrounding external environment  Yes  No  N/A
- Pavement creep is not evident  Yes  No  N/A
- Outdoor drinking areas are not overcrowded  Yes  No  N/A
- A street trading licence or equivalent is held and is current  Yes  No  N/A
- 

## CCTV

- CCTV is installed  Yes  No  N/A
- CCTV is positioned to monitor vulnerable areas  Yes  No  N/A
- Customers are aware of the CCTV system  Yes  No  N/A
- Staff understand its operation  Yes  No  N/A
- 

## Entrances and exits

- Entrances and exits are visible from behind the bar area  Yes  No  N/A
- CCTV is installed to monitor blind entrances and exits  Yes  No  N/A
- Door staff monitor entrances and exits  Yes  No  N/A
- Where queuing occurs outside the premises, there is sufficient space  Yes  No  N/A
- 

## Toilets

- Toilet facility entrances are visible from the bar area  Yes  No  N/A
- Toilets are inspected regularly  Yes  No  N/A
- 

## Staff

- There are sufficient numbers of staff to ensure control of the premises  Yes  No  N/A
- Staff are visible to customers upon entering the store  Yes  No  N/A
- Staff monitor the premises for conflict and crime  Yes  No  N/A
- Security staff are properly trained and certified  Yes  No  N/A