

From: [Allie Dunn](#)
To: [REDACTED]
Subject: Response to request for information re Pahiatua Water Supply Restrictions
Date: Friday, 7 February 2025 7:48:00 am
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image007.png](#)
[image008.png](#)
[image009.png](#)
[image010.png](#)
[image012.png](#)
[image013.png](#)

Kia ora

I refer to your official information request dated 20 December 2024 date for information related to the Pahiatua Water Supply Restrictions.

You sought information as to why there was a need to move to water supply restrictions in Pahiatua, and questioned whether the reason for this was for one of the following reasons:

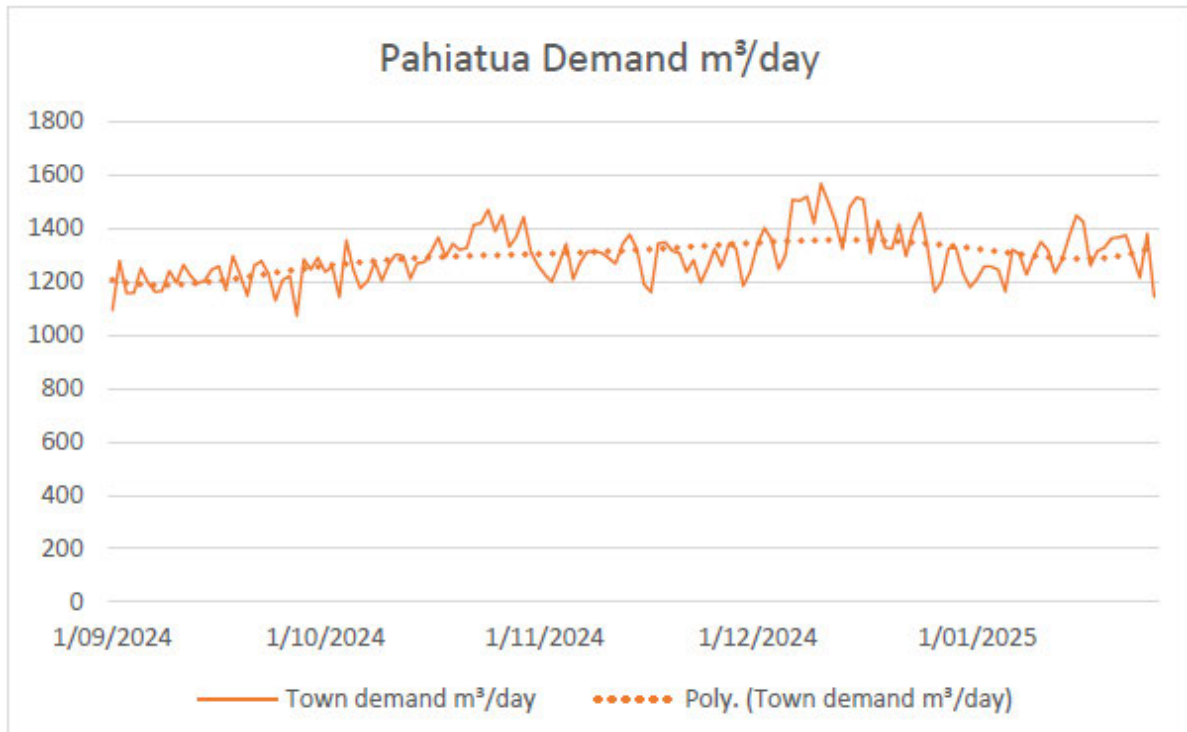
1. plant not able to produce enough water. Not enough resilience for town population increase built into plant build; or
2. weir and intake pump failing to supply enough water; or
3. design faults; or
4. the consent allowance not adequate for town demand.

None of the above were the reason for moving to alternate day restrictions in Pahiatua.

The water supply restrictions introduced in Pahiatua were because, unfortunately, during this period we saw a spike in demand.

Consistent with low river flow at the time, we made the decision to move to alternate day restrictions.

Following this as the river got lower, we did address the weir which has enabled us, alongside a decline in demand, to catch back up.



Ngā mihi



Allie Dunn | Manager Democracy Services

Strategy and Community Wellbeing - Democracy Services | Tararua District Council

☎ Phone: +64 6 3744080 | Mobile: +64 27 3331626

✉ Allie.Dunn@Taranuadc.govt.nz

📍 26 Gordon Street, Dannevirke 4930, PO Box 115

🌐 www.taranuadc.govt.nz

📘 www.facebook.com/taranuadc

From: Allie Dunn

Sent: Friday, 20 December 2024 10:35 am

To: [REDACTED]

Subject: CM: Acknowledgement - request for information re Pahiatua Water Supply Restrictions

Kia ora

This email is to acknowledge receipt of your request for information, regarding Pahiatua Water Supply restrictions.

We will endeavour to respond to your request as soon as possible and in any event no later than 11 February 2025, being 20 working days after the day your request was received. If we are unable to respond to your request by then, we will notify you of an extension of that timeframe. As part of our commitment to openness and accountability, we are now proactively publishing copies of requests for information and the responses provided to these requests, on our website. In doing so, we will ensure we comply with the provisions of the Privacy Act 2020 and redact any

personal / identifying information from any response published.
If you have any questions about this, please don't hesitate to get in contact with me.
Ngā mihi

Allie Dunn | Manager Democracy Services

Strategy and Community Wellbeing - Democracy Services | Tararua District Council

Phone: +64 6 3744080 | Mobile: +64 27 3331626

Allie.Dunn@Tararuaadc.govt.nz

From: Kimberley Stevens <Kimberley.Stevens@Tararuaadc.govt.nz>

Sent: Friday, December 20, 2024 9:59 AM

To: Allie Dunn <Allie.Dunn@Tararuaadc.govt.nz>

Subject: CM: Facebook Customer - Request for information [REDACTED]

Hi Allie

We have received the following request through Facebook.

I have responded to the customer to notify them that we will get back to them. Please let me know if you need anything else from me.

Question:

[REDACTED]
[REDACTED]
So why is this

1. Plant not able to produce enough water . Not enough resilience for town population increase built into plant build

2. Intake weir and intake pump failing to supply enough water .

Design faults ?

3. Consent allowance not adequate for town demand .

[REDACTED]

Original Post:



Tararua District Council

Published by [Anna Howell](#)

· 21h · 🌐



Even though parts of the district are getting a free car wash from Mother Nature, we still need you to conserve water!

💧 WATER RESTRICTIONS IN PLACE FOR PAHIATUA - EFFECTIVE IMMEDIATELY 💧

💧 Pahiataua is to move to alternate day water restrictions. This means that hand-held hoses only may be used on alternate days. i.e. houses with even street numbers on even days, and houses with odd numbers of odd days.

💧 This decision has come about as over the past week, water demand in Pahiataua has consistently exceeded supply, preventing the reservoir from reaching its standard level of 85% capacity. Currently, the average usage in Pahiataua is approximately 1,250m³ per day, but recent figures show usage ranging between 1,300m³ and 1,500m³ per day.

💧 ALL OTHER TOWNS TO START CONSERVING WATER 💧

💧 Now is the time to conserve water to avoid restrictions for our other towns. With the increase in temperatures, Council is already seeing evidence of an increase in water usage to "beat the heat". While this is expected during periods of warm weather, Council is asking residents to be mindful of their usage and reduce water usage where possible.

👉 Head to www.tararua.govt.nz/services/water-and-wastewater for some easy tips and tricks on conserving water.

👉 All water restriction information can be found here <https://www.tararua.govt.nz/.../current-water-restrictions>

Cheers

Kimberley Stevens

Communications Advisor, Tararua District Council

027 444 0069

www.tararua.govt.nz

www.facebook.com/tararua



Kimberley Stevens | Community Engagement and Social Media Lead

Strategy and Community Wellbeing - Corporate Planning | Tararua District Council

📞 Phone: +64 6 3744919 | Mobile: +64 27 4440069

✉️ Kimberley.Stevens@Tararua.govt.nz

📍 40 Denmark Street, Dannevirke 4930, PO Box 115

🌐 www.tararua.govt.nz

📘 www.facebook.com/tararua



This email and any attachments is intended for the above named recipient only and may be confidential.

If you have received it in error, please take no action based on it, copy it, or show it to anyone.

Please return to the sender and delete your copy. Thank you.