

From: [Allie Dunn](#)
To: [REDACTED]
Subject: CM: Information request re Eketahuna Swimming Pool
Date: Wednesday, 21 January 2026 8:35:00 am
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)
[image008.png](#)
[Response to request for Information - Eketahuna pool.pdf](#)

Kia ora

I am writing in response to your official information request dated 22 December 2025 regarding the Eketāhuna Swimming Pool.

You asked for information about the pool's opening times and the contractual arrangements for its operators. We note that you made a similar request in February 2024, and a copy of our previous response is attached for your reference.

All Council outdoor pools are managed by local community groups, who contribute many volunteer hours to their operation. Council provides a small management fee, which is mainly used for staff training, lifeguard and first aid qualifications, chemicals, and general maintenance and operating costs. Pool operators may also apply for external funding to support and improve the facilities.

Council's expected level of service is to provide outdoor aquatic facilities for approximately 10 weeks each summer. Pool operators and Council Facilities staff work together to prepare the pools for the season, typically from mid-December to mid- or late-March.

The goal is to open the pool before Christmas. However, this is dependent on the facility being safe to operate. Pools may not open on time for several reasons, including inadequate or unsafe water supply, mechanical issues, staff shortages, or poor weather conditions. Aquatic services are managed in accordance with PoolSafe guidelines and Standards NZ Pool Water Quality.

The Eketāhuna Swimming Baths Committee advised on their Facebook page that the opening date was delayed due to maintenance not being completed on time. Operators have a duty of care to ensure the pool is safe for public use. They are also authorised to adjust their operating hours, provided they give the community reasonable notice and an explanation for any changes.

Ngā mihi

Allie Dunn | Manager Democracy Services | Deputy Electoral Officer



Democracy Services | Tararua District Council

☎ Phone: +64 6 3744080 | Mobile: +64 27 3331626

✉ Allie.Dunn@TararuaDC.govt.nz

📍 26 Gordon Street, Dannevirke 4930, PO Box 115

🌐 www.tararuaDC.govt.nz

📘 www.facebook.com/tararuaDC

📷 www.instagram.com/tararuaDistrictCouncil

🌐 www.linkedin.com/company/tararua-district-council

This email and any attachments are intended for the above named recipient only and may be confidential.

If you have received it in error, please take no action based on it, copy it, or show it to anyone.

Please return to the sender and delete your copy. Thank you.

From: [Allie Dunn](#)
To: [REDACTED]
Subject: Response to request for Information - Eketahuna pool
Date: Thursday, 15 February 2024 11:32:00 am
Attachments: [image002.png](#)
[image003.png](#)

Kia ora [REDACTED]

When the Council enters into a contract with a third party, the details of that contract are generally confidential between the signatory parties. Therefore I am unable to provide you with a copy of the contract.

However, some elements of a contract can be appropriate to extract and share when a specific request is made.

You have asked to know details of the period of operation for the Eketāhuna Pool. The management contract sets out details of the period of operation, and includes guidance that the minimum period the swimming pool shall remain open and available to the public. Note this is guidance, and it is the Manager of the Pool who has the responsibility for making operational decisions within the guidance framework. The guidance documented in the contract is:

As a guide, the following period should be the minimum period the swimming pool shall remain open and available to the public:

- during the summer period from December to March (weather permitting),
- weekdays from 3:00pm during the school term,
- school holidays, weekends and public holidays for longer hours each day as required.

At times when adequate lifeguard supervision cannot be maintained, the swimming pool will be closed for safety reasons.

Any time the swimming pool will be closed to the public, the Council is to be notified.

The contract also details the minimum number of staff to be present at all times when the pool is open to the general public.

Our Facilities Manager, Fontayne Chase, is happy to discuss any concerns you may have about the operation of the Eketāhuna Swimming Pool. She can be contacted on 06 374 4080.

Ngā mihi

Allie Dunn | Manager - Democracy Services

Strategy & Community Wellbeing - Democracy Services | Tararua District Council



Phone: +64 6 3744080 | Mobile: +64 27 3331626

☐ Allie.Dunn@Tararua.govt.nz

From: [REDACTED]

Sent: Wednesday, February 14, 2024 5:34 PM

To: Allie Dunn <Allie.Dunn@Tararua.govt.nz>

Subject: Re: Response to request for Information - Eketahuna pool

EXTERNAL EMAIL ALERT: Caution advised. This message is from an external sender. Verify the sender's identity and use caution with attachments and links.

Hello, where can I find details of the contract? How come they can close if there aren't many swimming? How can they determine to close if weather isn't good? What service is actually required from the contract holders?

[REDACTED]

On Thu, 8 Feb 2024, 09:31 Allie Dunn, <Allie.Dunn@tararua.govt.nz> wrote:

Kia ora

I refer to your official information request dated 7 February 2024 for information relating to the Eketāhuna Pool management contract.

The information you have requested is outlined below.

The Tararua District has three community pools, and these are currently under individual management contracts.

Fees are set by the contract manager/group that holds the contract. Information regarding who manages each site and their contact details are published on our website.

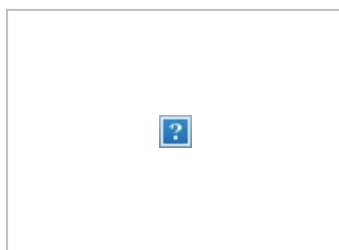
You can access this information on the following link:

[Swimming Pools | Tararua District Council \(tararua.govt.nz\)](https://tararua.govt.nz/swimming-pools)

With regard to contracts, when the contract term expires they are tendered. The term periods and rights of renewal are negotiable.

The Council will be conducting a review of how it manages Council-owned swimming pools this year, and the community will be informed of through the consultation document at that time.

Ngā mihi



Allie Dunn | Manager - Democracy Services

**Strategy & Community Wellbeing - Democracy Services |
Tararua District Council**

☐ Phone: +64 6 3744080 | Mobile: +64 27 3331626

☐ Allie.Dunn@Tararua.govt.nz

☐ 26 Gordon Street, Dannevirke 4930, PO Box 115

- ☐ www.tararua.govt.nz
- ☐ www.facebook.com/tararua

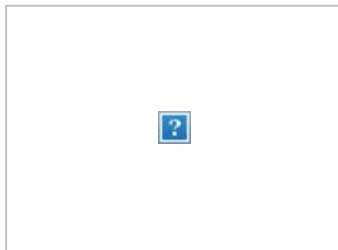
From: Allie Dunn
Sent: Wednesday, February 7, 2024 1:18 PM
To: [REDACTED]
Subject: CM: RE: FW: Information request - Eketahuna pool

Kia ora

This email is to acknowledge receipt of your request for information, regarding the management contract for Eketāhuna Swimming Pool.

We will endeavour to respond to your request as soon as possible and in any event no later than 6 March 2024, being 20 working days after the day your request was received. If we are unable to respond to your request by then, we will notify you of an extension of that timeframe.

If you have any questions about this, please don't hesitate to get in contact with me.
Ngā mihi



Allie Dunn | Manager - Democracy Services
Strategy & Community Wellbeing - Democracy Services |
Tararua District Council

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- ☐ Phone: +64 6 3744080 | Mobile: +64 27 3331626
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 - ☐ 26 Gordon Street, Dannevirke 4930, PO Box 115
 - ☐ www.tararua.govt.nz
 - ☐ www.facebook.com/tararua

From: [REDACTED]
Sent: Wednesday, February 7, 2024 10:41 AM
To: Info - Tararua District Council <Info@TararuaDC.Govt.NZ>
Subject: Information request - Eketahuna pool

EXTERNAL EMAIL ALERT: Caution advised. This message is from an external sender. Verify the sender's identity and use caution with attachments and links.

Hello, could you please provide some information regarding the management and/or contract for the Eketahuna pool? Eg. Is there a contract that is tendered? Does this contract have a term? Is the contract visible anywhere? What is the key difference between the Pahiatua pool

being free entry and Eketahuna having a cost?

Thanks,

[REDACTED]