

Allie Dunn

From: Allie Dunn
Sent: Thursday, 13 November 2025 8:30 am
To: [REDACTED]
Subject: CM: Response to question about Response to request for information about processes for sharing answers to commonly asked questions on Council's website

Kia ora

I refer to your official information request dated 30 October 2025 for asking whether Council's website is searchable by AI tools.

Currently AI can search and index information it finds on Council's websites. We are aware that as we move forward the structure can be improved to make it easier for AI, but there is nothing stopping it now.

We don't have any current plans to add AI search bots to our website.

Ngā mihi



Allie Dunn | Manager Democracy Services | Deputy Electoral Officer
Democracy Services | Tararua District Council

☎ Phone: +64 6 3744080 | Mobile: +64 27 3331626
✉ Allie.Dunn@Tararuadc.govt.nz
📍 26 Gordon Street, Dannevirke 4930, PO Box 115
🌐 www.tararuadc.govt.nz
📘 www.facebook.com/tararuadc

This email and any attachments are intended for the above named recipient only and may be confidential.
If you have received it in error, please take no action based on it, copy it, or show it to anyone.
Please return to the sender and delete your copy. Thank you.

From: [REDACTED]
Sent: Thursday, 30 October 2025 3:00 pm
To: Allie Dunn <Allie.Dunn@Tararuadc.govt.nz>
Cc: Scott Gilmore <Scott.Gilmore@Tararuadc.govt.nz>; Malcolm Alexander <Malcolm.Alexander@Tararuadc.govt.nz>; [REDACTED]
[REDACTED] Info - Tararua District Council <Info@TararuaDC.Govt.NZ>
Subject: Re: Response to request for information about processes for sharing answers to commonly asked questions on Council's website

Thank you Allie, TDC and TDC governing team,

Is this information currently crawlable by AI? If not do you have any initiatives to make this information more able available through AI search functions through your website?

FOR TDC CONSIDERATION:

Haha, cause I get sick of having to OIA or LGOIMA request stuff, email the team, bother your staff and governance members. :)

Would just be best to have the information you have available currently to be able to sought and found on your website... to accomplish this AI would be helpful tool for directing those seeking it to this information. Also is great for finding out what questions people have through statistics of the search inputs and updating and/or adding information to match high number searches.

Look forward to see how this develops. I know that this information accessibility and distribution issue is something that all those Governing Members elected in this email raised and put emphasis on. So am looking forward to see you putting in place some systems for accomplishing better information accessibility and distribution.

Ngā mihi nui,

Kia ora.

[REDACTED]

[REDACTED]

Sent from [Proton Mail](#) for Android.

----- Original Message -----

On Tuesday, 10/28/25 at 14:54 Allie Dunn <Allie.Dunn@Tararua.govt.nz> wrote:

Kia ora

I refer to your official information request dated 23 October 2025 for information about processes for sharing answers to commonly asked questions on Council's website.

To support transparency and keep our community informed, the Council regularly compiles responses to Frequently Asked Questions (FAQs) on topics of public interest. While these FAQs may not cover every possible query, we make every effort to

anticipate the most common questions and provide clear, helpful answers. When new enquiries arise that aren't yet addressed, we update our FAQ resources accordingly.

FAQs are primarily developed for each Council project and can be accessed via our website at:

<https://www.tararua.govt.nz/services/projects/current-projects>

You can also find a full list of available FAQs by using the search function on our homepage. Simply enter "FAQ" into the search box to explore the resources.

In addition to FAQs, the Council promotes openness by publishing responses to official information requests made under the Local Government Official Information and Meetings Act (LGOIMA). These responses often contain information of broad public interest and help enhance accountability to our community.

To protect individual privacy, any personal details included in LGOIMA requests are removed before publication.

You can view these responses on our website at:

<https://www.tararua.govt.nz/publications/information-requests-proactive-release>

Lastly, Council's website has many examples of where answers to commonly asked questions are provided about Council services. The information pages about each service provides information about the service, and also answers to common questions. For example, the page about Noise Control provides information about how to make a complaint, information about what is excessive noise, how complaints are investigated, and how to be a good neighbour.

You can view the information about Council services on our website at:

<https://www.tararua.govt.nz/services>

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi



Allie Dunn | Manager Democracy Services | Deputy Electoral Officer
Democracy Services | Tararua District Council

Phone: +64 6 3744080 | Mobile: +64 27 3331626

Allie.Dunn@Tararua.govt.nz

26 Gordon Street, Dannevirke 4930, PO Box 115

This email and any attachments are intended for the above named recipient only and may be confidential.
If you have received it in error, please take no action based on it, copy it, or show it to anyone.
Please return to the sender and delete your copy. Thank you.

From: Scott Gilmore <scottgilmoreformayor@gmail.com>
Sent: Thursday, 23 October 2025 10:49 pm
To: [REDACTED]
Cc: [REDACTED] Malcolm Alexander
<Malcolm.Alexander@Tararua.govt.nz>; [REDACTED] Allie Dunn
<Allie.Dunn@Tararua.govt.nz>; Scott Gilmore <Scott.Gilmore@Tararua.govt.nz>
Subject: CM: Re: Congratulations

EXTERNAL EMAIL ALERT: Caution advised. This message is from an external sender. Verify the sender's identity and use caution with attachments and links.

Kia ora [REDACTED]

Thanks for your email and your kind words.

As your request is about the council website, council process and the management of information, I have copied this email to Allie Dunne, Manager - Democracy Services, to provide an answer under the Local Government Official Information and Meetings Act.

If you have suggestions to how you believe a process should work please feel free to share them with me so the team can give them consideration.

I have also copied my council email address so I have a record of your email and my response.

Kind regards,
Scott

On 23 Oct 2025, at 6:05 PM, [REDACTED] wrote:

Tēnā koutou Governing Members of Tararua District Council,

Thank you all so much for you putting your name forward to serve all those in the region and congratulations on your successful appointment.

Looking forward to having a great working relationship with you all.

Question to all: What processes are and shall be in place for the uploading of information of the answers given by the TDC to common questions asked by the regions public to the council website in a searchable form?

I look forward to receiving your answers.

Ngā mihi nui,

Kia ora.

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Sent from [Proton Mail](#) for Android.